Cashier Training

United States Army Financial Management Command (USAFMCOM)
Operational Support Team

AGENDA

Action, Condition, Standard

What is Disbursing?

Disbursing Personnel

Disbursing Office Set-Up

Module 1 – Systems Background/ Access

- **What is DDS?**
  - **DDS/Disbursing Sites**
  - **Log-in/Access DDS**
  - **DDS Main Menu Screen**
  - **DDS Function Keys**
  - **Accepting An Advance of Funds**

AGENDA (cont.)

- **What is OTCnet?**
  - **OTCnet Overview**
  - **Different OTCnet Processing Situations**
  - **Negotiable Instruments**
  - **Log-in/ Access OTCnet**
- **What is EC/SVC?**
  - **EagleCash SVC Cards**
  - **EagleCash User Capabilities**
  - **EC/SVC Card Management**
  - **EagleNotes**
  - **Log-in/ Access EagleCash**
- **Module 2 – System Transactions**
  - **Negotiable Instrument Procedures – OTCnet**

AGENDA (cont.)

- **Negotiable Instrument Procedures – DDS**
- **Negotiable Instrument Procedures – Voided Check**
- **EagleCash Card Process – EC/SVC**
- **EagleCash Card Process – DDS**
- **EagleCash Card Point Of Sale Process – EC/DDS**
- **Merchant POS Collection – EC/DDS**
- **DDS Transactions**
  - **File Processing Menu**
  - **DDS Processing Functions**
    - **Exchange Transactions**
    - **Disbursements**
    - **Collections**
  - **Backout Procedures**

AGENDA (cont.)

Module 3 – End Of Day System Close-Out

- **OTCnet End of Day Processing**
- **EC/SVC End of Day Processing**
- **DDS End of Day Processing**
- **Create/Retrieve A Remote File Transfer (RFT)**
- **DDS Help Menu**
- **OTCnet Help Menu**
- **DDS Help Desk Information (DDS, OTCnet, EC)**
- **Practical Exercise**

ACTION, CONDITION, STANDARD

ACTION: Perform cashier operations utilizing the functional financial systems within disbursing.

CONDITION: You have a requirement to process transactions and close your daily business using a computer loaded with the Deployable Disbursing System (DDS), Eaglecash (EC)/Stored Value Card, and Over The Counter Channel Application software (OTCnet), the DoDFMR Volume 5, DDS Manual, EC Manual, OTCnet Manual, local standard operating procedures, standard office supplies, and equipment.

STANDARD: The students will have successfully conducted cashier operations utilizing the DDS, EC, and OTCnet, and receive a GO on the following actions:

1. Properly receive/return agent funds.
2. Properly input exchange transactions, collections, and disbursements.
**3. Properly close daily business in all systems.**

WHAT IS DISBURSING?

Disbursing is defined as an operation that pays out expenditures, processes collections and reimbursements, and provides exchanges of funds.

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DISBURSING PERSONNEL

Disbursing Officer (DO) – is an individual acting under formal appointment that is accountable as the account (DSSN) holder. All transactions are completed under the account holder. (SF 1219)

Deputy Disbursing Officer (DDO) – is an individual acting under formal appointment to perform any duty relating to public funds in the name of and for the account of the DO. Maintains the central location of the account holder's vault, prepares the account holder's end of month reports. Responsible for reporting any abnormality within the DSSN. (DD Form 2657)

Disbursing Agent (DA) – is an individual acting under formal appointment to perform any duty relating to public funds in the name of and for the account of the DO. (DD Form 2665)

Certifying Official (CO) – is an individual under formal appointment by an external official outside of disbursing to certify that payments are proper and just.

Cashier – is an individual designated by the DO to perform disbursements, collections, and accounting responsibilities. (DD Form 2665)

DISBURSING OFFICE SETUP

Main Site DO/ DDO

FMST Mission

RFT

RFT

Cashiers

Remote Detachment

Systems Outside DDS

ITS

CAPS/ GFEBS

EC

OTCnet

DMO

Disbursing Agent
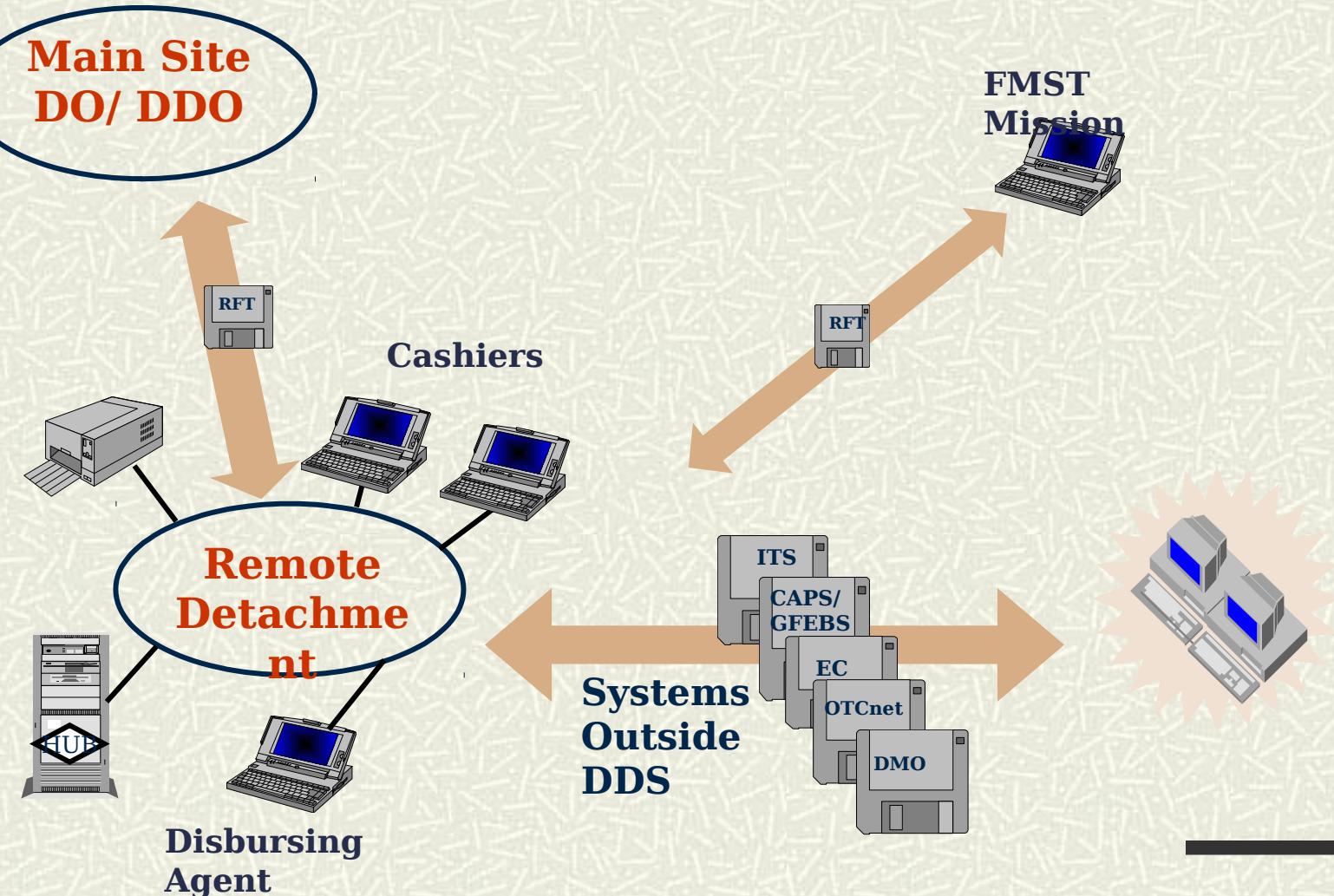
MODULE 1 – SYSTEMS BACKGROUND/ACCESS

- What are the financial systems for cashiers within disbursing?

  - Deployable Disbursing System (DDS)

  - Over The Counter Channel Application (OTCnet)

  - EagleCash/ Stored Value Card (EC/SVC)

WHAT IS DDS?

- Windows based, automated disbursing system based on the **DoDFMR, Volume 5**; it is NOT an Excel Spreadsheet or Access Program.

- Developed for use in tactical and OCONUS operations; now stateside as well.

- Data is front loaded at the source; designed for single source input from the point of origin to the accounting system and to the accountability reports.

- Can be operated as a stand alone computer, or over a network. Remote sites can be operated and integrated with the main site by the use of disks, WSFTP, e-mail, or AKO Knowledge Center.

- Has Multiple Interfaces (OTCnet, EC, CAPS/GFEBS, ITS, DJMS/DMO).

- Myth: Unforgiving; hard to work with.

DDS/DISBURSING SITES

- **MAIN SITE** – The DO and DDO is located at the main site. All funds are centralized under each DSSN.
  - Kandahar, Afghanistan
  - Bagram, Afghanistan

- **REMOTE SITE** – The DA is located at the remote site. The DA is assigned a portion of the DO funds.
  - Camp Buehring, Kuwait
  - Kabul, Afghanistan

- **FMST/STAND-ALONE** – A cashier is advanced funds as part of a team on behalf of a DDO/DA and is away from the main or remote site. The team is mobile and can go anywhere to provide service to Soldiers on the battlefield.

- **CLIENT** – A system that has been set-up to map into another computer's database (DDO or DA). This system is normally used by a cashier when conducting normal day-to-day operations.

LOG-IN/ACCESS DDS

DDS Login

Smartcard Authentication | Password Authentication

User Id: [ ]

Password: [ ]

☐ Change Password

[OK]

Forms

⚠ Warning: If Password is not changed now, this account will be SUSPENDED.   Please enter a new password.

[OK]

Forms

❌ Associate CAC credentials to this DDS user?
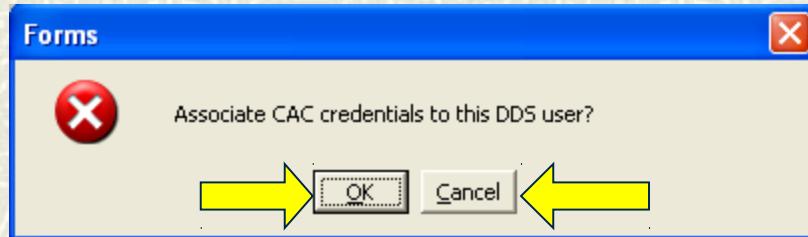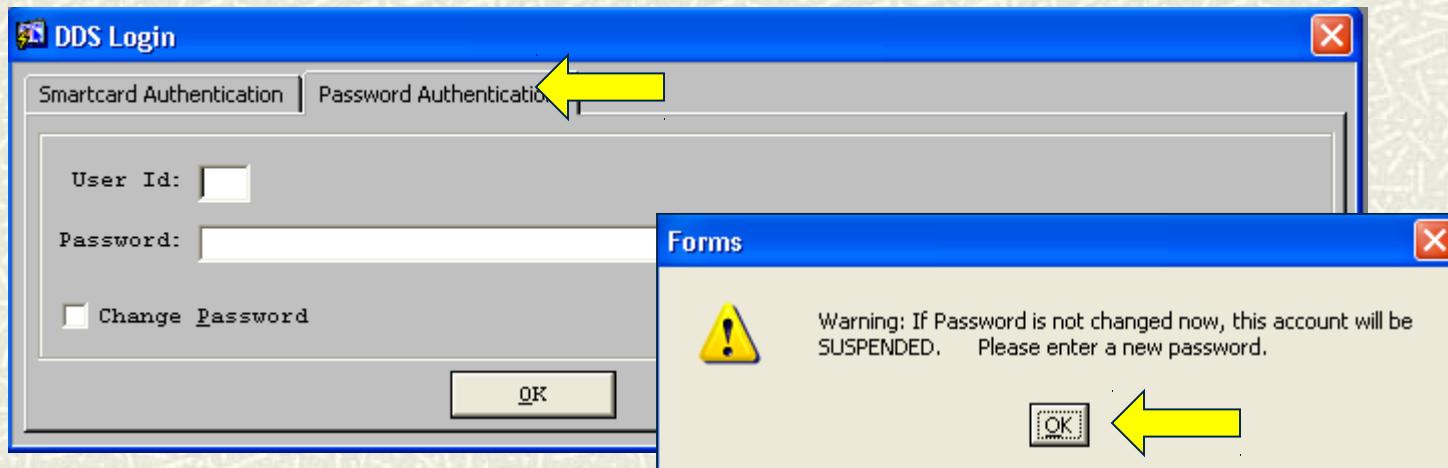
[OK]   [Cancel]

- Selecting "Cancel" will not associate the user's CAC card to DDS.
- Selecting "OK" will display the "Read Common Access Card" screen.

LOG-IN/ACCESS DDS (Cont.)

Read Common Access Card

Enter PIN

JAN2009

Doe, John, G.
Contractor
Army

Reader:

SCM Microsystems Inc. SCRx31 L ▾

PIN: [   ]   OK

- **If "ok" was selected.**

- **Select appropriate CAC reader (ensure CAC is inserted).**
- **Enter PIN.**
- **Select "OK."**
- **The "Change Password" screen will display.**
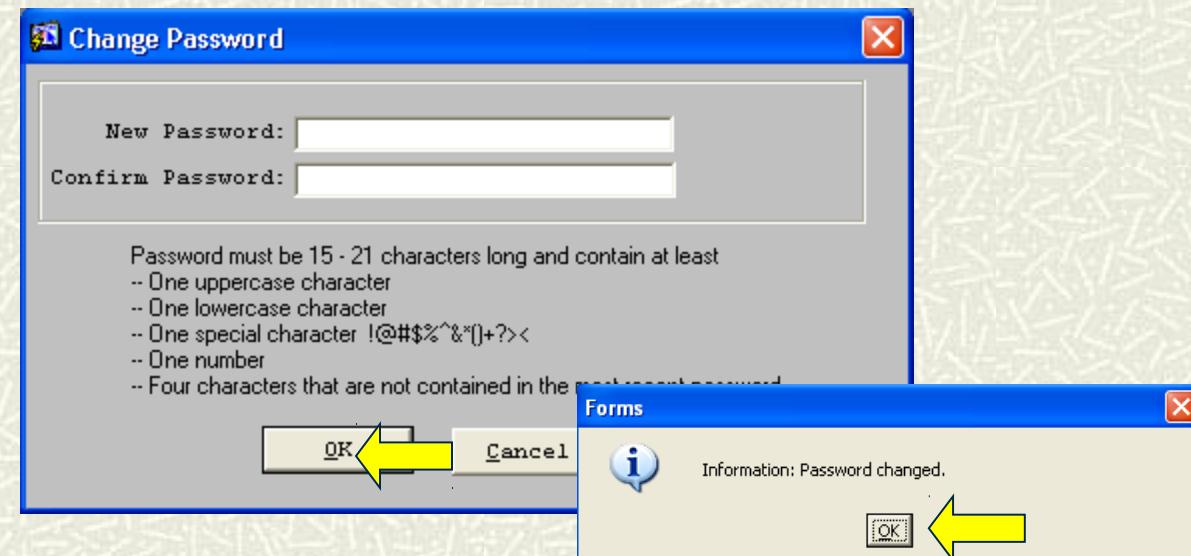
Change Password

New Password: [   ]
Confirm Password: [   ]

Password must be 15 - 21 characters long and contain at least
-- One uppercase character
-- One lowercase character
-- One special character !@#$%^&*()+?><
-- One number
-- Four characters that are not contained in the most recent password

OK   Cancel

Forms

ⓘ Information: Password changed.

OK

Password must be 15-21 characters.

Default Password for new users: NEW$1USERnew$1user

**Must not contain profanity

LOG-IN/ACCESS DDS (Cont.)

- If "cancel" was selected.

- A user with system admin capabilities will be needed to override the CAC card usage.

System Administrator Authorization Screen

Password authentication requires system administrator authorization.

User Id:
Password:
User Logging On:

Ok   Cancel

Change Password

New Password:
Confirm Password:

Password must be 15 - 21 characters long and contain at least
-- One uppercase character
-- One lowercase character
-- One special character !@#$%^&*()+?><
-- One number
-- Four characters that are not contained in the most recent password

OK   Cancel

Forms

Information: Password changed.

OK

Password must be 15-21 characters.

Default Password for new users: **NEW$1USERnew$1user**

**Must not contain profanity

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DDS MAIN MENU SCREEN

- **MAIN MENU SCREEN: User MUST return to this screen after every transaction.**

DDS FUNCTION KEYS

DDS Rel 1 - [Main]

File   Processing   Vault   Check/EFT   Reports   System   Accounting   Screen   Window   Help

Icon	Description	Icon	Description	Icon	Description	Icon	Description
	Add New Record		Print		Move To First Page		Search
	Edit Record		Data Query		Page forward		Create Detail Record
	Close Previewer/ Delete Record		Execute Query		Page back		Delete Detail Record
	Cancel Fields		Exit/Cancel Query		Move To Last Page		Exit/ "Red Door Out"
	Save						Help

ACCEPTING AN ADVANCE OF FUNDS (1 of 2)
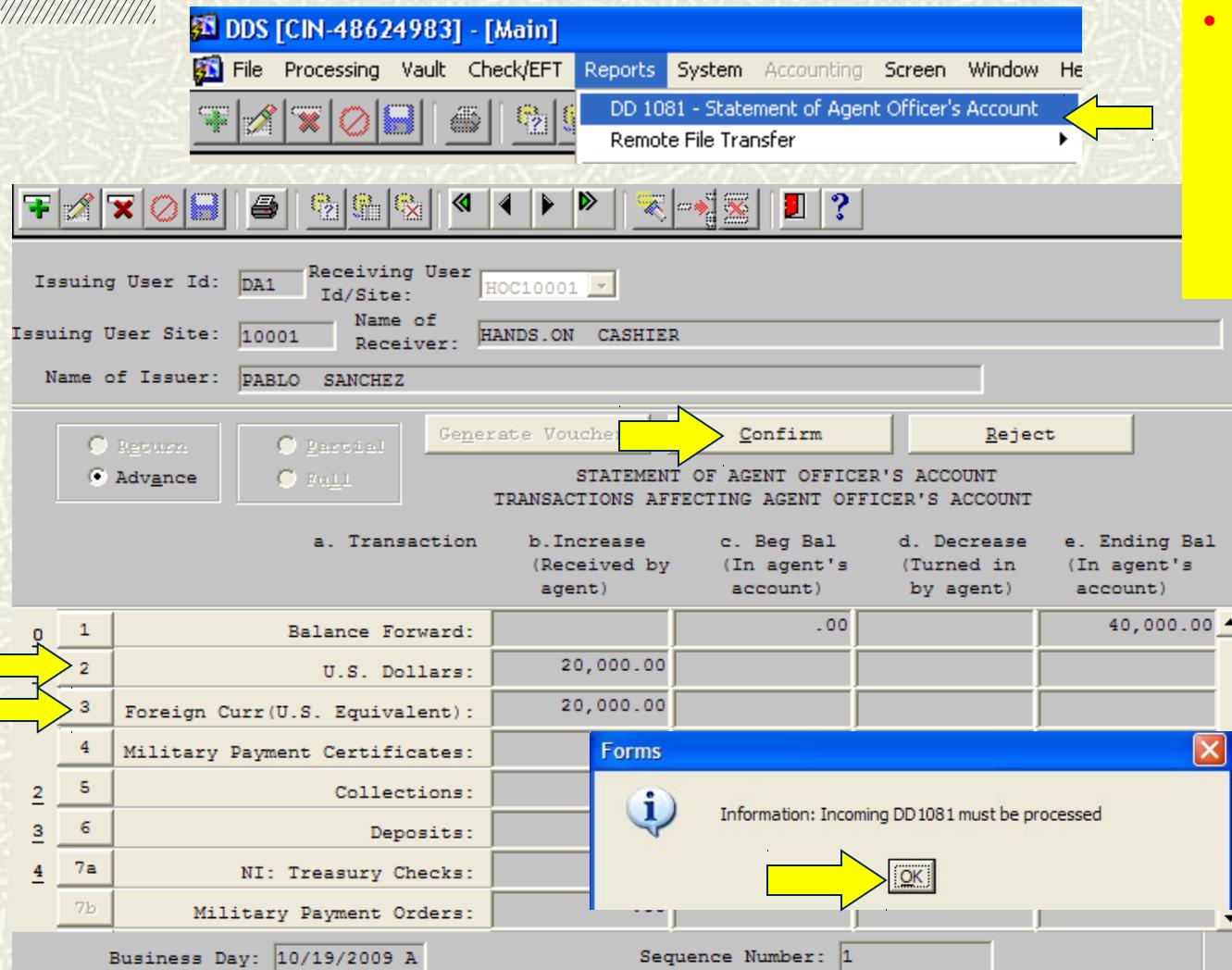
- **In order to process transactions, the cashier must first accept their funds from the DA.**
  - **Reports**
  - **DD 1081**

ACCEPTING AN ADVANCE OF FUNDS (2 of 2)

Forms

⚠ Continue with confirmation?

OK   Cancel

Page: 1

SEQUENCE #   1   **STATEMENT OF AGENT OFFICER'S ACCOUNT**   10/15/2009 12:51:47

DISBURSING OFFICER'S NAME, ADDRESS, DISBURSING STATION SYMBOL NUMBER	AGENT OFFICER'S NAME, GRADE, SSN, UNIT ADDRESS (Include ZIP Code/APO number and Telephone number)
ANTHONY COLE CAMP LIBERTY IRAQ APO AE 09165 DSSN 8550	HANDS.ON CASHIER 101010101 CAMP ALPHA

TRANSACTIONS AFFECTING AGENT OFFICER'S ACCOUNT

TRANSACTIONS a	INCREASE (Received by Agent) b	BEGINNING BALANCE (In Agent's Account) c	DECREASE (Turned in by Agent) d	ENDING BALANCE (In Agent's Account) e
1. BALANCE FORWARD		.00		40,000.00
2. U.S. DOLLARS	20,000.00			
3. FOREIGN CURRENCY	20,000.00			
4. MILITARY PAYMENT CERTIFICATE				

DDS [WINXP] - [DD1081]

File Processing Vault Check/EFT Reports System Accounting Screen Window Help

WHAT IS OTCnet?

- OTCnet is the Treasury/FMS solution to one stop shopping for all the Over the Counter (OTC) deposits. OTCnet combines the functionality of TGAnet and PCC-OTC by providing one system for making check and cash deposits.
- Upgrades paper check conversion processing, so that it can be done end to end over the internet without the need for special software.
- It converts paper checks into an Automated Clearing House (ACH) debit against the customer's bank account.
- It automates, simplifies, and speeds up the entire process; collection and settlement of funds process.
- Provides online reporting and research capability for reconciliation and customer inquiries.
- Makes it easier for customers to do business with the government.
- Complies with the latest security requirements.
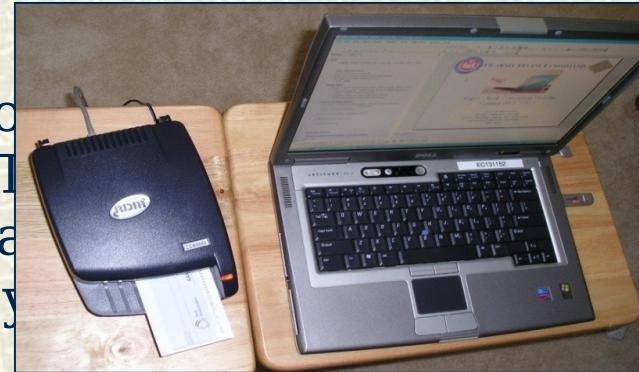
OTCnet TERMS

- **Imaging** - Captures a complete electronic image of the check and allows for the retention of a facsimile without retaining a paper copy of the check.

- **Verification** - Verifies that the account upon which the item is written is not closed, or that the check writer does not have a history of writing bad checks.

- **Conversion** - Converts paper checks to electronic debits for processing through the ACH network.

- **Representment** - Resubmits failed items up to 2 additional times. The representments can be timed to occur on specific days of the month (i.e., 1st & 15th).

- **Reporting** - Reporting occurs by batchlists being uploaded within OTCnet. FRB will create a deposit ticket (SF215) and post it to OTCnet, CIR and PIR.

DIFFERENT OTCnet PROCESSING SITUATIONS

Person Present (Point-of-sale)
- The check scanner is available for use at time of transaction.
- Face to face transaction with the customer.
- Customer is given their VOIDED check back at the completion of the transaction.

Person Not Present
- The check scanner is **not** available for use at time of transaction.
- FMST missions (checks are brought back to main site for processing).
- Negotiable Instrument (NI) must be destroyed within 14 business days.

Back Office Conversion
- The Back Office processing method should be used by finance units that receive the NI in person, then scan the NI at a later time in a controlled, back office environment.

NEGOTIABLE INSTRUMENTS

What negotiable instruments can be processed in OTCnet?

- Personal Checks
- Business Checks
- U.S. Treasury Checks
- Cashier's Checks
- Credit Card Checks
- Money Orders

As long as the item is drawn on a U.S. bank account, it can be processed through OTCnet.

Do not process Savings Bonds!!

LOG-IN/ACCESS OTCnet

- **User MUST be created prior to accessing OTCnet.**

WHAT IS EC/ SVC? (1 OF 3)

- Provided for service-members and authorized personnel as a cash management tool to enhance financial flexibility on the battlefield.

- It may be linked to the user's checking account for funds management.

- Similar in concept to a pre-paid gas, gift, or phone card.

- "Smart Card"- secure computer chip stores and processes "electronic currency."

WHAT IS EC/ SVC? (2 OF 3)

▮ Provides deployed personnel "24/7" fee-free access to personal funds.

▮ Issued by Financial Management units with cardholder's financial data and a PIN that is set by cardholder. (CONUS/OCONUS SRP sites, MOB sites, and DMPO's)

▮ An amount loaded (withdrawal) onto the card from the EC/SVC kiosk represents writing an "electronic check" from the cardholder's bank account. Transactions will post to the account within 48 hours.

▮ No "on-line" telecom requirement as transactions are processed "off-line."

WHAT IS EC/ SVC? (3 OF 3)

◻ Solves multiple business objectives:

- Convert cash and paper transactions to electronic.
- Reduce cash handling costs.
- Automates administrative processes.
- Reduce risk of loss/theft.
- Speed transaction times.
- Auditable.

◻ Supports the President's Agenda for Electronic Commerce; aligned with DOD and Treasury Transformation Initiatives.

◻ Proven U.S. Military application: since inception, over 4.9 million cards have been issued and over $5.1B in electronic value has been loaded. (as of Sep 2011)

EC/ SVC CARDS

CUSTOMER CARD
($9,999.99)

MERCHANT DEPOSIT CARD
($100,000.00)

AGENT CARD
($20,000.00)

EC USER CAPABILITIES

◼ Load funds up to $350.00 per day.
  ▪ Funds loaded on card by Finance.
  ▪ Funds pulled from linked bank account at Kiosk via electronic funds transfer (EFT).

◼ Unload funds up to the full amount on the card.
  ▪ Funds removed (cash given) by Finance.
  ▪ Funds deposited to the linked bank account via EFT.
  ▪ Funds reduced by local purchases made with card.

◼ Card to Card transfer up to the full amount of funds to another EC/SVC

EC/SVC CARD MANAGEMENT

Card Issuance – The Disbursing Agent is overall responsible for the issuance of the EC/SVC cards to the cashier or Customer Service representative.

Card Security – EC/SVC cards must be treated in the same manner as cash; should be secure at all times.

End of Day Process – The cashier should return unissued EC/SVC cards, the Issuance Report, and completed DD Forms 2887 to the Disbursing Agent.
- The Issuance Report along with the supporting DD Forms 2887 must be scanned and placed on the EC-AKO website for FRB-Boston.

EAGLENOTES

- If the bank account the EC/SVC card was created on changes or closes, the Soldier must contact Finance immediately to update their information or else it will result in an non-sufficient funds (NSF) transaction.
  - **A new DD Form 2887 must be generated.**

- If the Soldier's deployment is extended, the Soldier must contact Finance to adjust the expiration date on the EC/SVC card, if necessary.

- The Soldier must ensure their spouse is aware of the possible EC/SVC transactions. The transaction will post to the bank account as:
  - **"ACH W/D-US TREAS – EAGLE CASH KIOSK."**

- The Soldier **MUST** have the funds in their bank account **PRIOR** to transferring "electronic cash" to their card from the kiosk.

LOGIN/ ACCESS EAGLECASH
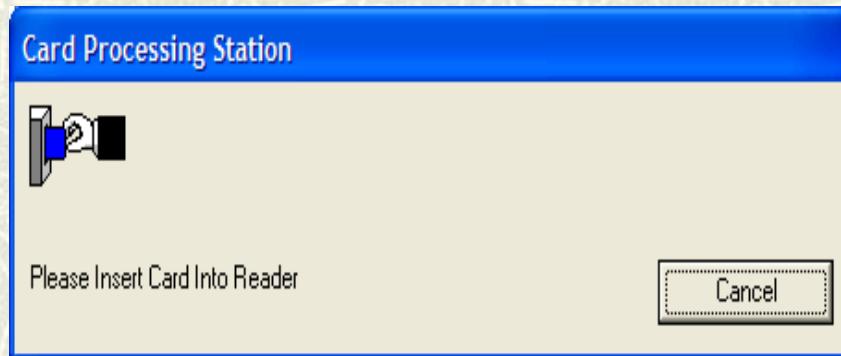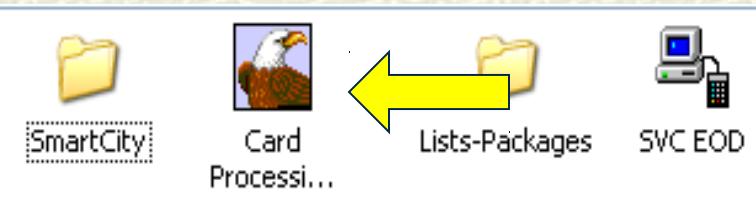
- **All programs start from the EagleCash (EC) folder.**
- **Select the "Card Processing Station" icon from the EC screen.**
- **A window will appear stating to "Please Insert Card Into Reader."**

MODULE 2 – SYSTEM TRANSACTIONS

NEGOTIABLE INSTRUMENT PROCESS – OTCnet

Daily Check Cashing Process

NEGOTIABLE INSTRUMENT PROCESS – OTCnet

Location: Home » Check Processing » Check Scan

Check Scan

1

Check Scan - Perform Check Scan

Agency Form Data

User: aaateo01

Processing Method: Customer Present

Item Type: Personal

Amount: 0.00

Social Security Number:

I R N:

Processing Mode
SINGLE CHECK MODE

Batch
Total Item Count:0
Key Item Count:

OTC Endpoint:
Short name:
9999101001
Description:
13 FMC TX

ALC + 2:
9999101001

Processing Method:
Customer Present
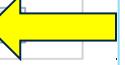
Item Type:
Personal
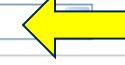
Scan Controls:
Start Scan

READY FOR SINGLE CHECK SCAN
Waiting for check.
Cancel

- **Ensure the User is correct.**
- **Ensure the "Total Item Count" is correct.**
- **Ensure the ALC is correct.**
- **The Processing Method should be "Customer Present."**
- **The "NI" type should be according to the check being received. If it is a personal check, then the NI should be "personal." If it is anything else (corporate, TC, MO), then it should be "non-personal."**
- **Once the check has been verified, press the "Start Scan" button. The screen will turn dark, and a message stating "Ready For Single Check Scan" will appear. The**

NEGOTIABLE INSTRUMENT PROCESS – OTCnet

Check Scan

Check Scan - Perform Check Scan

Agency Form Data

User: aaateo01

Processing Method: Customer Present

Item Type: Personal

Amount: 100.00
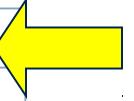
Social Security Number: 123456798
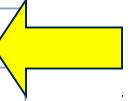
Scanned Check Image

TEST IMAGE-TEST IMAGE-TEST IMAGE

DATE

$

PAY TO THE
ORDER OF

SAMPLE - NOT NEGOTIABLE

- **Ensure the check is placed on the scanner with the numbers to the inside (same as picture on scanner).**
- **If a single beep occurs, the check scanned properly.**
- **If a triple beep occurs, the check did not scan properly.**
- **After the check has been scanned, the "Amount" and "SSN" field will be active. Once both have been entered, select "save" to add the check to the batch list. If the interface between DDS and OTCnet is set-up properly, a small window will appear stating that the information is ably been transfer**

DDS Transmission in progress...

Clear Form

Save

Scanner Config
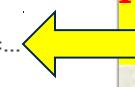
DDS Transmission completed!
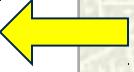
Check Scan

Check Scan - Perform Check Scan

Transaction saved successfully. IRN: 150917770221100000721. Amount: $200. Please click receipt button to continue.

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NEGOTIABLE INSTRUMENT PROCESS – OTCnet

Check Verification

SUSPENDED

Current Item

SSN	
Bank Number	0209
Account Number	302

Problem Item

IRN	
Until Date	12/01/2010 00:00:00 AM
MVD Date	04/16/2010 04:59:36 PM
Amount	0
Reason	
Comments	Liang test
OTC Endpoint	DevL3
Description	Development Level 3
ALC + 2	9999210801

[Print] [Override] [Cancel]

- **The scanner (EC7000i) should be set-up to stamp the check "Void Electronically Processed."**
- **The cashier will return the check to the customer (based on current policy letter).**
- **The Main Verification Database (MVD) or Local Verification Database (LVD; stand-alone) is the bad check list. It is the central component of the verification process. It contains only OTCnet bad checks, and not ones of commercial systems.**
- **It is updated daily when the batch list is open/closed.**
- **The cashier may receive a "Suspended" or "NSF" window warning that the check writer has prior check cashing offenses.**
- **In order to cash the check, the cashier will contact the DA, and the DA will contact the DDO for approval (dependent upon whether the FMSC has delegated approval down the FMSU). If approved, the DDO will log-in to OTCnet, and edit the MVD to approve the check cashing privileges of the customer.**

NEGOTIABLE INSTRUMENT PROCESS – DDS (Cont.)

Exchange Negotiable Instrument For Foreign Currency

DDS Rel 1 - [Main]

File   Processing   Vault   Check/EFT   Reports   System   Ac

Exchange Transactions (U.S./Foreign Currency)

- **Processing**
- **Exchange Transactions**

Step 8

Step 1 Find by Sponsor SSN: 123456789   Query

Step 6 Validate

Incoming: 100.00
Outgoing: 100.00

Last Name: PENN

Step 2 First Name: GENNARO

☐ Receipt Requested

Rounding: 0.00

MI: ☐ Merchant POS Sales Transaction

Remaining: 0.00 **Step 5**

Incoming

*Curr Cd	*Amount	NI Type	NI Number	NI Date	Exchange Rate
Step 3 US ▼	100.00	PC ▼	5432	10/19/2009	1
▼		▼			

Step 3a Available NIs

Forms

ℹ Information: Validation successful. Save transaction.

Step 7 OK

Outgoing

*Curr Cd	*Amount	NI Type	NI Number	NI Date	E
Step 4 FC ▼	10,000.00	▼			
▼					

Forms

✖ FRM-40404: Database apply complete: 3 records applied.

Step 9 OK

Available Loads

Check Number	SSN	Amount	Routing Number	Account Number	IRN
5432	123456789	100.00			

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NEGOTIABLE INSTRUMENT PROCESS – DDS (Cont.)

Exchange Negotiable Instrument For US Dollars

NEGOTIABLE INSTRUMENT PROCESS – DDS (Cont.)

Exchange Negotiable Instrument For US Dollars And Foreign Currency

NEGOTIABLE INSTRUMENT PROCESS – VOIDED CHECK

- **A Check Capture Supervisor (CCS) is the only person that can void a check.**
- **Once the cashier has identified a mistake, they will contact the CCS to edit the batch.**
- **The CCS will log in to OTCnet, under the "check processing" tab select "batch management."**
- **Once the screen updates, the CCS will select the OTC endpoint, and enter information to narrow the search field (cashier ID, open/closed batches).**
- **After all search information has been entered, select the search button.**
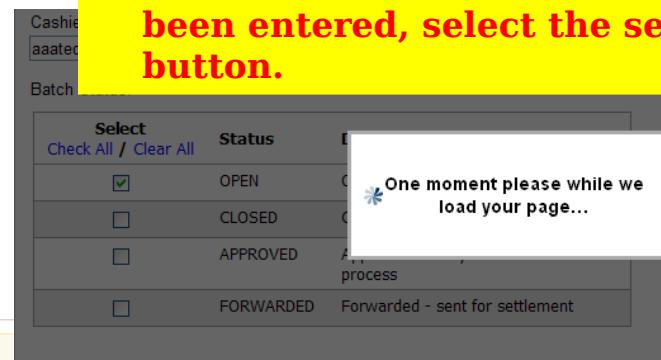
41

NEGOTIABLE INSTRUMENT PROCESS – VOIDED CHECK

- **Once the search is complete, the CCS will select the cashier's batchlist. This will change the screen to an individual listing of the batches transactions.**

Summary of Batches

View Batches

<<First<P rev1 Next> Last>> | 1 out of 1 pages | 1 to 1 out of 1 records | 15

Select Check All / Clear All	Batch ID	Creator	OTC Endpoint	ALC+2	Created On▼	Total Item C		
☐	10F3F7CE-EF88-48E5-B9D9-A34BB56936F1		9999101001	9999101001	2/13/2012 12:55:33 PM	4	1000.00	OPEN

Batch and Check Details

View Checks

Batch Summary

OTC Endpoint	9999101001
Description	13 FMC TX
ALC +2	9999101001
Batch ID	10F3F7CE-EF88-48E5-B9D9-A34BB56936F1
Creator	aaateo01
Created On	2/13/2012 12:55:33 PM
Total Item Count	4
Total Amount	1000.00
Approved Item Count	4
Approved Amount	1000.00
Voided Item Count	0
Voided Amount	0.00
Status	OPEN
Active	✔

Batch Navigation

Batch Control

Batch Control Count	0
Batch Control Amount	0.00
Count Variance	-4
Amount Variance	-1000.00
	Balance

Batch Commands

Void All   Print Batch List

<<First <Prev 1 Next> Last>> | 1 out of 1 pages | 1 to 4 out of 4 records | 10

Item ID▼	OTC Endpoint	ALC + 2	Proc. Method	Item Type	IRN	Cashier	Captured Date	Account No.	Bank No.	Check No.	Amount	Status
1664	9999101001	9999101001	Customer Present	Personal	150917770221100000723	aaateo01	2/13/2012 2:27:20 PM	88888921	256074974	0728	400.00	Approv
1663	9999101001	9999101001	Customer Present	Personal	150917770221100000722	aaateo01	2/13/2012 2:26:35 PM	88888921	256074974	0728	300.00	Approv
1662	9999101001	9999101001	Customer Present	Personal	150917770221100000721	aaateo01	2/13/2012 1:12:23 PM	88888921	256074974	0728	200.00	Approv
1661	9999101001	9999101001	Customer Present	Personal	150917770221100000720	aaateo01	2/13/2012 12:58:27 PM	88888921	256074974	0728	100.00	Approv

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NEGOTIABLE INSTRUMENT PROCESS – VOIDED CHECK

Item ID▼	OTC Endpoint	ALC + 2	Proc. Method	Item Type	IRN	Cashier	Captured Date	Account No.	Bank No.	Check No.	Amount	Status
1664		9999101001	Customer Present	Personal	150917770221100000723	aaateo01	2/13/2012 2:27:20 PM	88888921	256074974	0728	400.00	Approv
1663	9999101001	9999101001	Customer Present	Personal	150917770221100000722	aaateo01	2/13/2012 2:26:35 PM	88888921	256074974	0728	300.00	Approv
1662	9999101001	9999101001	Customer Present	Personal	150917770221100000721	aaateo01	2/13/2012 1:12:23 PM	88888921	256074974	0728	200.00	Approv
1661	9999101001	9999101001	Customer Present	Personal	150917770221100000720	aaateo01	2/13/2012 12:58:27 PM	888				

Check Image

TEST IMAGE-TEST IMAGE-TEST IMAGE

DATE

PAY TO THE ORDER OF | $

SAMPLE - NOT NEGOTIABLE

⑆256074974⑆   88888921⑈ 0728

Check Information

Name
Amount
IRN
SSN

Show Item   Void

- **The CCS will select the check that needs to be voided. This will bring an image of the check and its information to the screen.**
- **Select "void" and a small window will appear asking, "Do you want…" Select "confirm" and another small window will appear asking for comments. The CCS must enter justification. Once the comments have been entered, select "ok."**

Do you want to void check
150917770221100000723 with amount $400.00?

Cancel   Confirm

You must enter comments concerning the void request:

Wrong $ amount.

OK

43
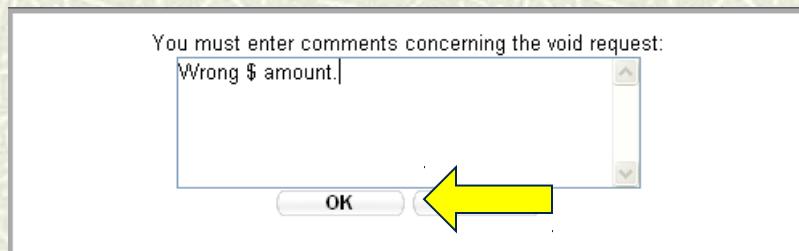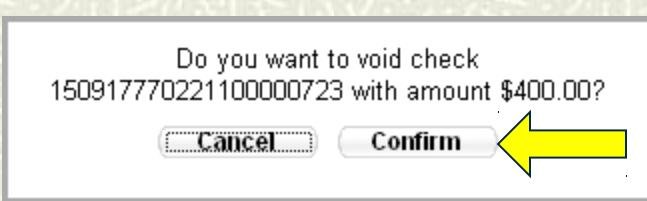
NEGOTIABLE INSTRUMENT PROCESS – VOIDED CHECK

DDS Transmission in progress...

DDS Transmission completed!

Check is voided successfully.

OK

Item ID	OTC Endpoint	ALC + 2	Proc. Method	Item Type	IRN	Cashier	Captured Date	Account No.	Bank No.	Check No.	Amount	Status
1664	9999101001	9999101001	Customer Present	Personal	150917770221100000723	aaateo01	2/13/2012 2:27:20 PM	88888921	256074974	0728	400.00	Void
1663	9999101001	9999101001	Customer Present	Personal	150917770221100000722	aaateo01	2/13/2012 2:26:35 PM	88888921	256074974	0728	300.00	Appr
1662	9999101001	9999101001	Customer Present	Personal	150917770221100000721	aaateo01	2/13/2012 1:12:23 PM	88888921	256074974	0728	200.00	Appr
1661	9999101001	9999101001	Customer Present	Personal	150917770221100000720	aa					0	Appr

Batch Navigation

Batch Control

Batch Control Count	0
Batch Control Amount	0.00
Count Variance	-3
Amount Variance	-600.00
	Balance

Batch Commands

Void All   Print Batch List

- **A small window will appear stating that information is being sent to DDS.**
- **Once information has been sent, a small window will state that the check has been voided.**
- **The check status will change from "Approved" to "Void."**
- **The check will disappear from DDS as long as it has not been used. If the check**

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EAGLECASH CARD PROCESS – ECC

DD Form 2887 (Feb 2009)

- **Complete DD Form 2887.**
- **Requirements to FRBB.**
  - **Scan daily.**
  - **Mail original forms weekly.**
- **Local filing requirements (maintain for 60 days; then destroy).**

APPLICATION FOR DEPARTMENT OF DEFENSE (DoD) STORED VALUE CARD (S

PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THE ADDRESS IN THE PARAGRAPH BELOW. SUBMIT CO
The public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing ins
maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any
suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Informa
Washington, DC 20301-1155 (0730-0016). Respondents should be aware that notwithstanding any other provision of law, no person shall be subj
information if it does not display a currently valid OMB control number.

PRIVACY ACT STATEMENT

AUTHORITY: P.L. 104-134, Debt Collection and Improvement Act 1996, as amended; Department of Defense Financial Ma
Chapter 17; 5 U.S.C. 5514; 31 U.S.C. Sections 1322 and 3720A; 37 U.S.C. Section 1007; 31 CFR 210 and 285; and E.O. 93
PRINCIPAL PURPOSE(S): To enroll individuals in DoD Stored Value Card (SVC) programs; to obtain authorization to initia
to facilitate collection of any delinquent amounts.
ROUTINE USE(S): The information on this form may be disclosed as generally permitted under 5 U.S.C. Section 552a(b) o
disclosed outside of DoD to the U.S. Department of the Treasury, Fiscal and Financial Agents and their contractors involved
Federal, State, or local government agencies that have identified a need to know may obtain this information for the purpose
published in the Federal Register.
DISCLOSURE: Disclosure is voluntary; however, failure to furnish the requested information may significantly delay or prevent your participation in the DoD SVC program.

DIRECTIONS: Submit completed form to Disbursing or Finance Office or other authorized person coordinating enrollment for DoD-approved SVC program. Provide bank or credit union information if you wish to transfer funds from your bank or credit union account to your SVC account at an SVC kiosk or cashless ATM. For more information about DoD SVC programs, please visit http://www.fms.treas.gov/eaglecash or http://www.fms.treas.gov/navycash.

1. **STORED VALUE CARD (SVC) PROGRAM APPLYING FOR** *(X as applicable)*

EAGLECASH	NAVY CASH/MARINE CASH	OTHER *(Specify)*

SECTION I - APPLICANT PERSONAL INFORMATION

2. RATE, RANK, TITLE		3. FIRST NAME	4. MIDDLE INITIAL	5. LAST NAME	
6. SSN	7. PAY GRADE	8. MILITARY BRANCH OR COMPANY NAME *(Contractors)*	9. DATE OF BIRTH *(MMDD)*	10. MOTHER'S MAIDEN NAME OR KEYWORD *(Required for security purposes)*	

11.a. MILITARY DUTY ADDRESS *(For Navy/Marine Cash include assigned Division, Unit, etc.)* OR WORK ADDRESS *(Contractors)*			b. USMC ONLY	
			(1) MEU	(2) MLG
c. CITY		d. STATE	e. ZIP CODE	f. COUNTRY

12.a. RESIDENCE/PERMANENT ADDRESS				
b. CITY		c. STATE	d. ZIP CODE	e. COUNTRY

13. WORK TELEPHONE NUMBER	14. CELL TELEPHONE NUMBER	15. E-MAIL ADDRESS

DD Form 2887 (Feb 2009) (cont.)

SECTION II - APPLICANT BANK OR CREDIT UNION INFORMATION

16.a. BANK OR CREDIT UNION NAME	b. CITY	c. STATE	d. ZIP CODE

17. ABA ROUTING NUMBER *(9-digit number)*	18. ACCOUNT NUMBER

19. ACCOUNT NAME *(Your name as it appears on your account)*	20. ACCOUNT TYPE *(X one)*
	☐ CHECKING ☐ SAVINGS

SECTION III - STATEMENTS OF UNDERSTANDING

DEBT COLLECTION/WAIVER OF PRIOR DUE PROCESS: In consideration of receiving a DoD SVC, I hereby knowingly and voluntarily consent to the immediate collection from my pay (military or civilian DoD pay), without prior notice or prior opportunity for a hearing or review, of any amounts that may become due and owing as a result of my use of the SVC. This means the government may deduct amounts owed from my pay as authorized by 5 U.S.C. 5514, 37 U.S.C. 1007, and other applicable laws. If I am employed by a contractor or if I am no longer receiving military or civilian pay, and amounts remain or become due and owing, I understand that the government will initiate debt collection procedures in accordance with the Federal Claims Collection Standards (31 C.F.R. Parts 900-904) and Chapters 28-32, Volume 5, DoD 7000.14-R, DoD Financial Management Regulation.
EXPIRED, LOST, STOLEN, OR DAMAGED CARD: When my DoD SVC expires, any value remaining will be forwarded to my bank or credit union account specified above. If the account has been closed or if any value remaining on the SVC cannot be forwarded to the account for any other reason, I understand that the funds will be transferred to an account in the U.S. Treasury in accordance with 31 U.S.C. 1322 and that I retain the right to claim such funds. For Navy Cash/Marine Cash only: If my DoD SVC is lost, stolen, or damaged, I may be charged a fee for a replacement card.
ADDITIONAL TERMS AND CONDITIONS: By using the DoD SVC, I agree to accept the terms and conditions for use of the SVC established by the issuer of the card. This form may be imaged and kept on file electronically by the U.S. Department of the Treasury and/or its Financial or Fiscal Agent. The electronic image shall be considered the legal equivalent of the original.

SECTION IV- AUTHORIZATION TO MAKE DoD SVC TRANSFERS ELECTRONICALLY TO AND FROM MY BANK OR CREDIT UNION ACCOUNT

I authorize the U.S. Treasury's Financial Agent to initiate debit and credit entries to my bank or credit union account at the financial institution specified above in order to fulfill any requests I may make to transfer funds between my bank or credit union account and my SVC account.

21. SIGNATURE	22. DATE SIGNED *(YYYYMMMDD)*

SECTION V - FOR OFFICE USE ONLY

23. ISSUED BY *(Disbursing/Finance Office Name/Location)*	24. CARD NUMBER *(Last 6 digits)*

DD FORM 2887, FEB 2009   PREVIOUS EDITION IS OBSOLETE.   Reset   Adobe Professional 8.0

EAGLECASH CARD PROCESS – ECC (Cont.)

Card Issuance With Zero Value Added (1 of 3)

Card Processing Station

Please Insert Card Into Reader

Cancel

Card Processi...
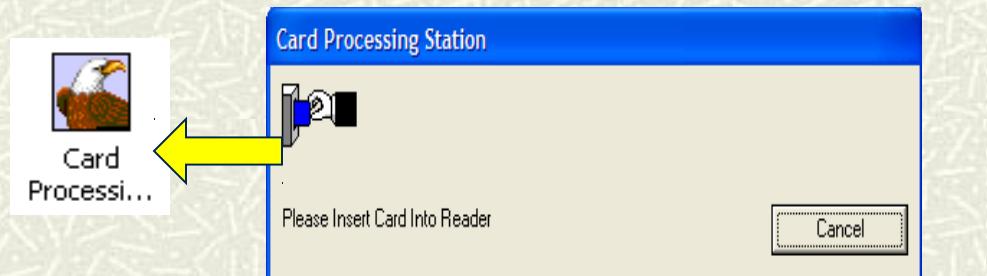
Issue Card

Cardholder Information:

First Name: John
Last Name: Smith
SSN: 123456789
Card Usage: Service Member
- Service Member
- Contractor
- Visitor
- Training
- Program Test

Expiration Date
- Active Duty
- Reservist
- 13 Months
- Other [ ] Months

Issue

New 4-digit PIN

New PIN: ****
Re-Enter PIN: ****

OK

- **All programs start in the EagleCash folder.**
- **Select the "Card Processing Station" icon.**
- **Insert the ECC card into the card reader.**
- **The "Issue Card" screen will appear. Enter the following information from the person:**
  - **Last name**
  - **First name**
  - **SSN**
- **Card Usage field: use the drop down to select "service member" or "contractor."**
- **Do not use "Training" or "Program Test."**
- **Assign the proper expiration date.**
- **Select "issue."**
- **A window will appear for the person to enter their PIN. It cannot repeat itself or be trivial (1111, 1234, etc.).**

EAGLECASH CARD PROCESS – ECC (Cont.)

Card Issuance With Zero Value Added (2 of 3)
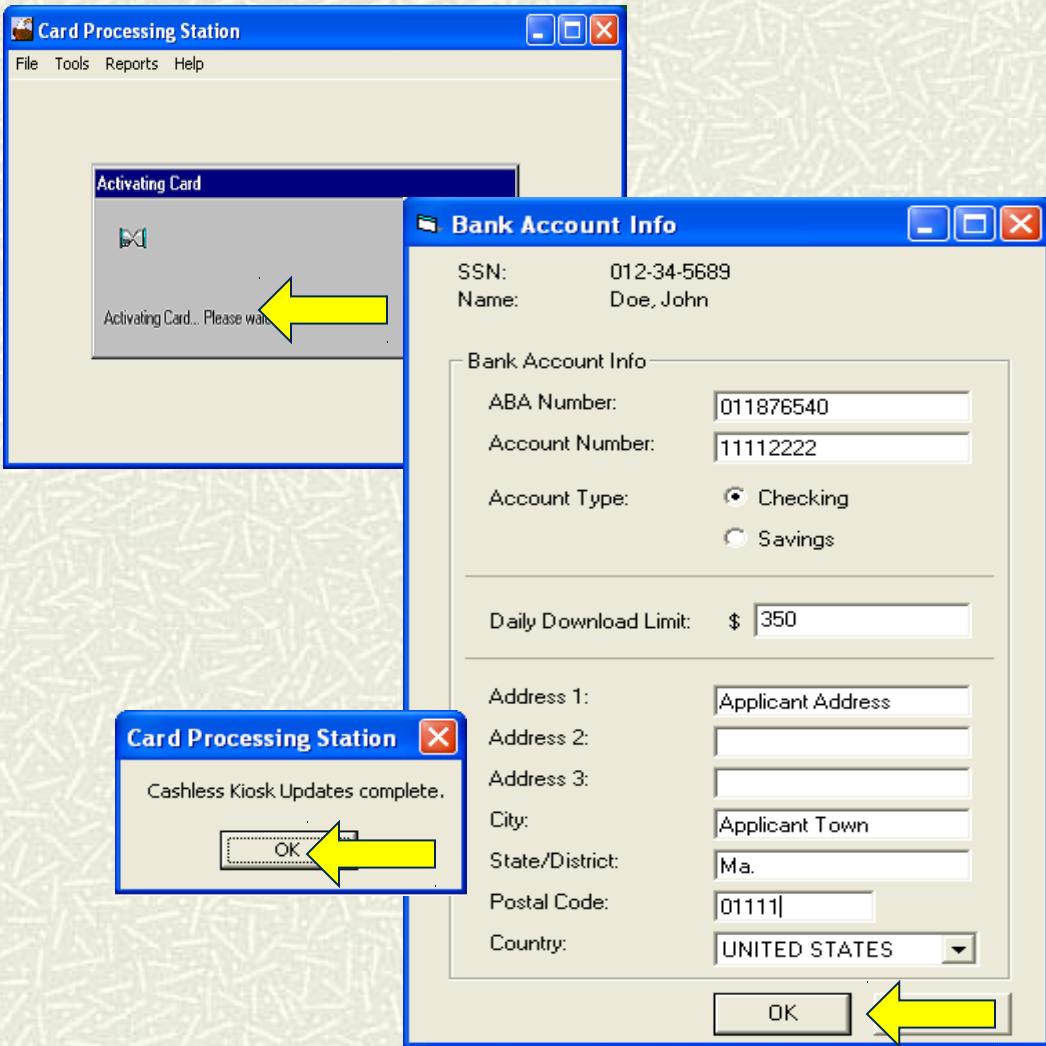
- **An "Activating Card" window will appear as the cardholder's information is added to the chip.**
- **The "Bank Account Info" screen appears.**
- **Enter the customer's bank account information:**
  - **9 digit ABA number.**
  - **Account number.**
  - **Account type; either checking or savings.**
- **"Daily Download Limit" is preset, do not change unless authorized.**
- **Enter the customer's address in the lower half of the screen; permanent address.**
- **When all information has been entered and is correct, select "OK" to continue.**
- **Once the process is complete, the "Card Processing Station" window appears, select "OK."**

Card Issuance With Zero Value Added (3 of 3)
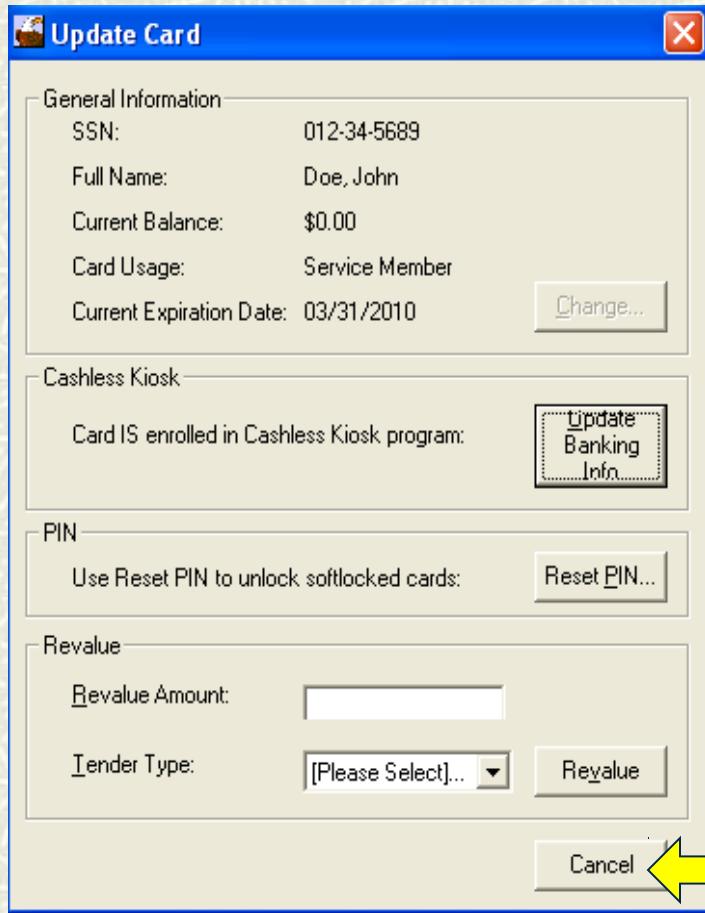
- **The "Update Card" screen appears.**
- **"Update Card" screen appears. FM units can update banking information, reset PIN, or load money to card.**
- **If issuing card with no monetary amount, select "cancel" and issue the card.**
- **Cashier will remove ECC from card reader, print the customer's name on the signature stripe on the back of card.**
- **Have customer sign their name on second signature stripe on back of card.**
- **Place the ECC card in plastic sleeve with the disclosure statement for each card.**

EAGLECASH CARD PROCESS – ECC (Cont.)

ECAS Card Issuance

- **The "Issue Card" screen appears.**
- **Complete the organization, location, and SSN for the ECAS Card.**
- **Complete the First/Last Name and SSN of the Paying Agent for the ECAS Card.**
- **Select the type of Card – ECAS.**
- **Assign expiration date and select "issue."**
- **Ask the customer to enter a PIN, and then confirm it. (Cannot be trivial, ex. 1111 or 1234)**

EAGLECASH CARD PROCESS – ECC (Cont.)

Deposit Card Issuance

- **The "Issue Card" screen appears.**
- **Complete the organization, location, and SSN for the Deposit Card.**
- **Complete the Organization, Location, and SSN of the AAFES for the Deposit Card.**
- **Select the type of Card – Deposit.**
- **Assign expiration date and select "issue."**
- **Ask the customer to enter a PIN, and then confirm it. (Cannot be trivial, ex. 1111 or 1234)**
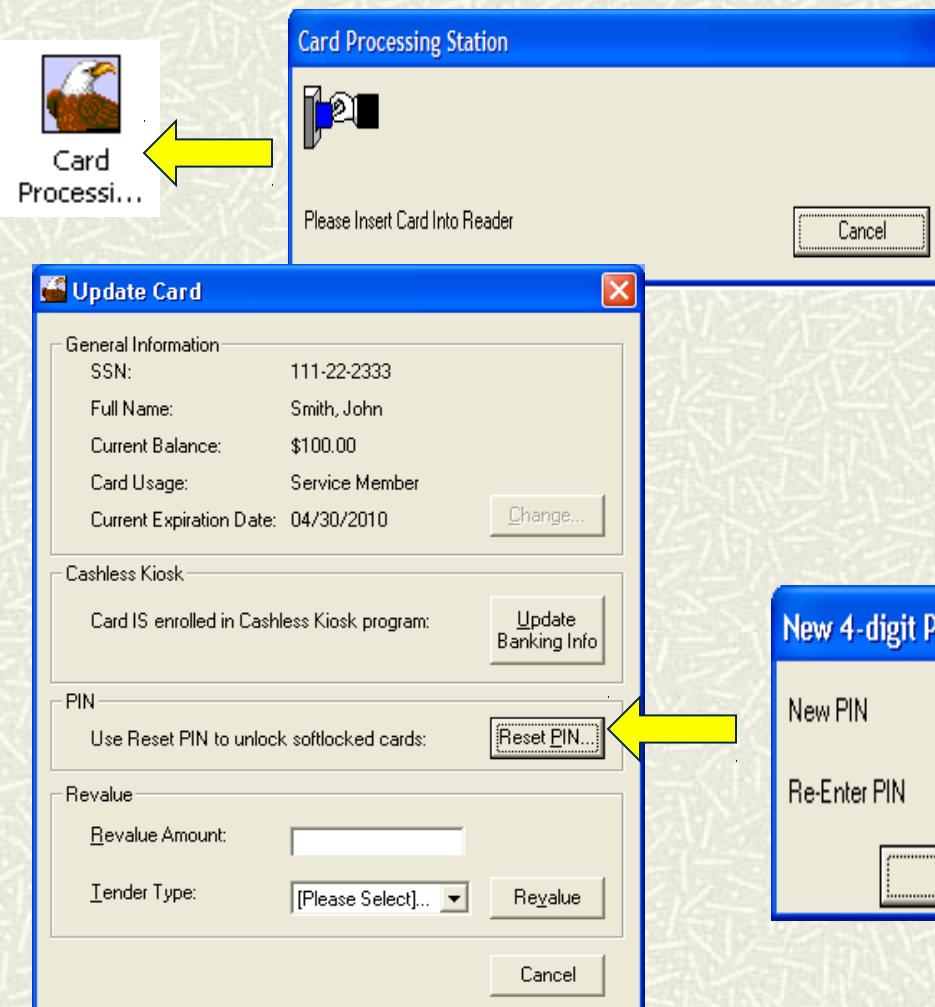
Reset PIN

- **Insert EC.**
- **Select the "Reset PIN" button.**
- **Once selected, the "New 4-digit PIN" window will appear.**
- **Ask the customer to enter a new PIN, and then confirm it. (Cannot be trivial, such as 1111 or 1234)**

Load Monetary Value (1 of 2)

- **Select the EC folder, then Card Processing.**
- **Insert card when prompted.**
- **"Update Card" screen appears. FO can update banking information, reset PIN, or load money to card.**
- **Advance to "Revalue Amount" field and enter amount of funds cardholder wishes to add.**
- **Select appropriate "Tender Type" from drop down menu. Click "Revalue" to load money onto card.**
- **EagleCash "Transaction Summary" window appears.**
- **Transfer each load that you perform to the DDS database.**
- **If transaction data is correct, select "OK" and remove card from reader when prompted.**
- **The Card Processing Station screen appears.**
- **Remove card from card reader.**
- **Verify new balance to customer.**

EAGLECASH CARD PROCESS – DDS

Load Monetary Value (2 of 2) - Exchange US Dollars For

EC CARD POINT OF SALE PROCESS – EC/DDS

Point of Sale Transactions (1 of 2)
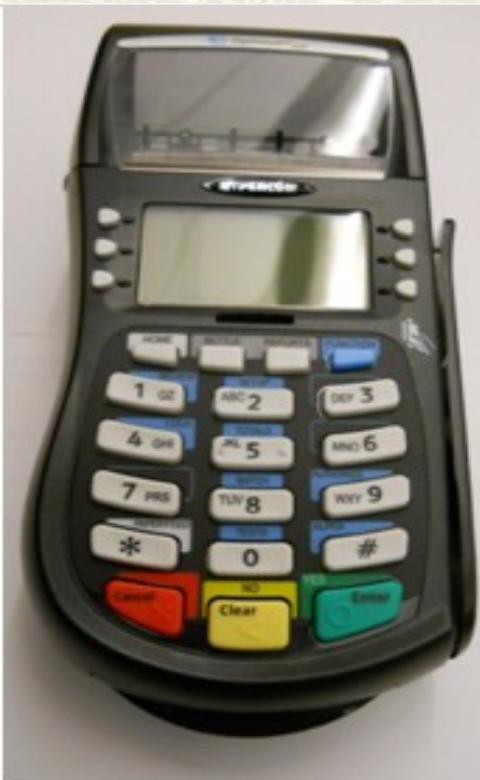
Does not interface with DDS!!

- Request photo ID from the cardholder when requesting to unload funds from the EC card. Ensure name matches ID card.
- For a sale, insert the EC card in the terminal, card face up with the chip inserted first. The available balance is briefly displayed, followed by a "Sale Amount."
- Type in the amount of the sale (dollars and cents, the decimal is automatically included), then press enter. The message "TOTAL CORRECT?" is displayed, choose "YES" or "NO."
  - If amount is incorrect, touch "NO" and type in the correct amount of sale and select enter.
- The following messages are displayed in turn*:*
  - *PLEASE WAIT PROCESSING NOW*
  - *APPROVED AVAIL BAL (Remaining balance on card)*
  - *PLEASE REMOVE CARD (the terminal will beep) A receipt is then*

EC CARD POINT OF SALE PROCESS – EC/DDS (Cont.)

Point of Sale Transactions (2 of 2) - Exchange EC/SVC For US Dollars

DDS TRANSACTIONS

Processing Functions
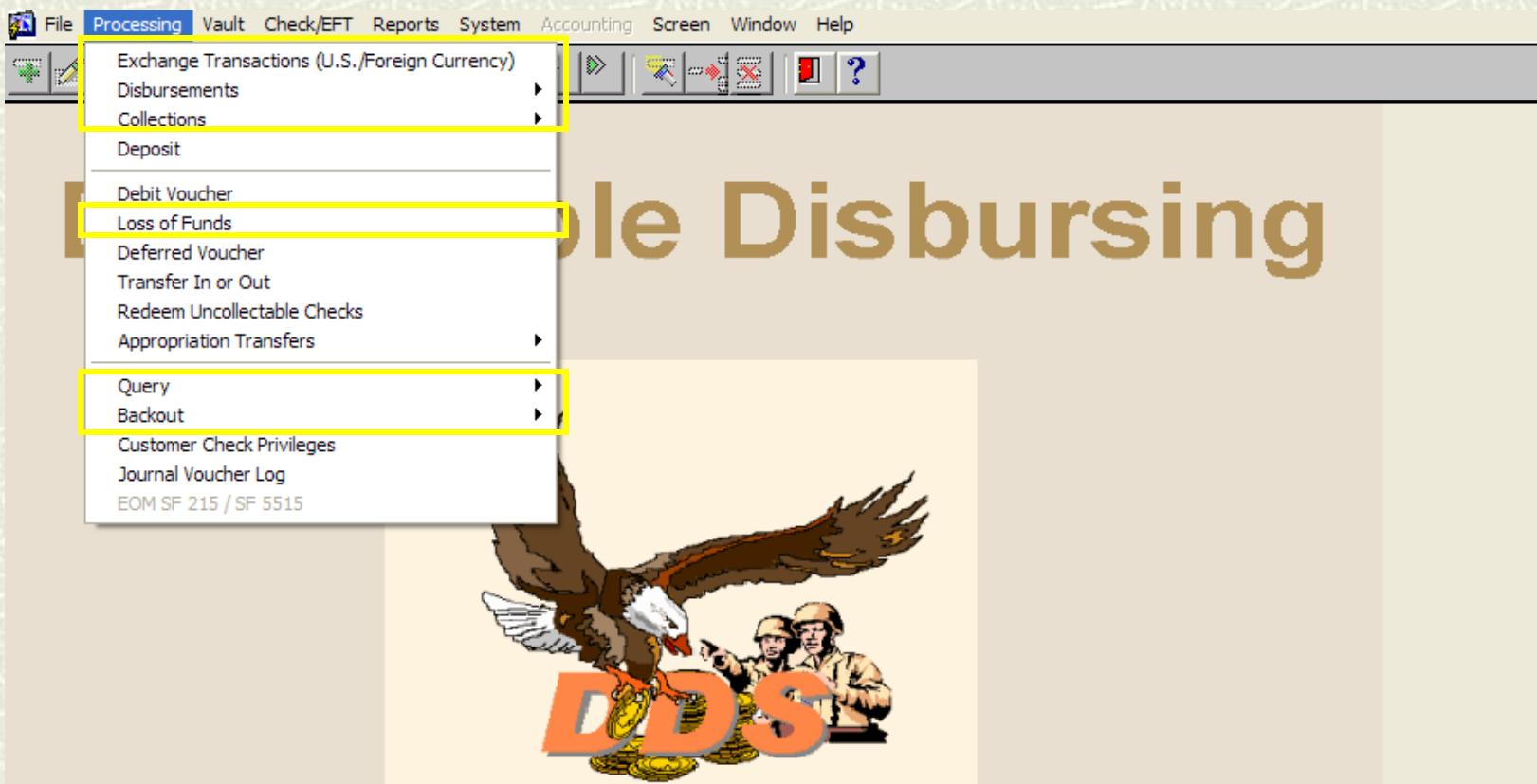
DDS TRANSACTIONS (Cont.)

Exchange Transactions - Exchange US Dollars For Foreign

- **Processing**
- **Exchange Transactions**
  - **Select the CAC chip image.**
  - **Ensure customer has card inserted into CAC reader.**
  - **Customer will input their PIN #.**
  - **Customer information will populate.**

DDS TRANSACTIONS (Cont.)

Disbursement Transactions
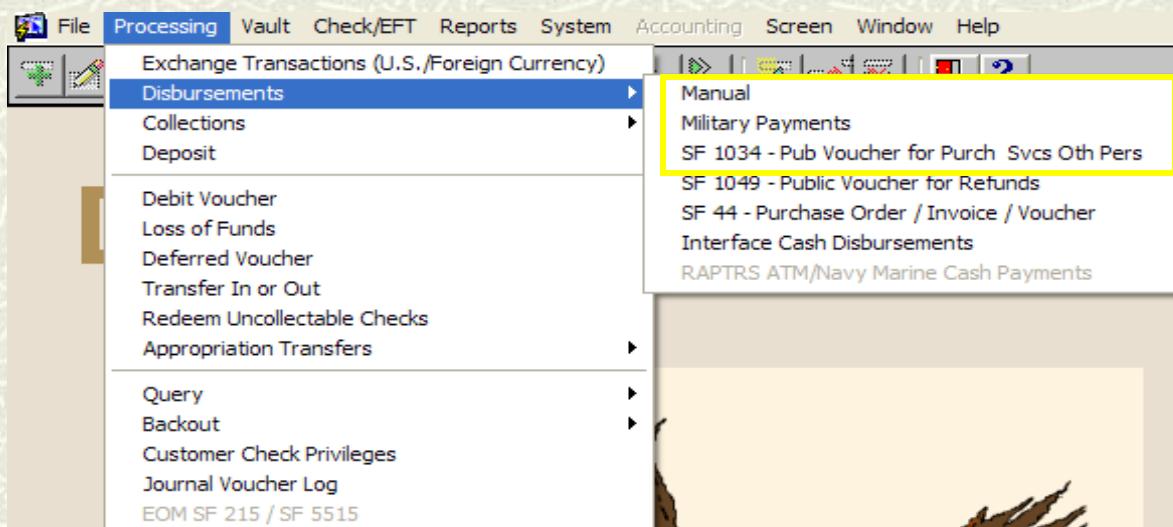
Different disbursement transactions within DDS

DDS TRANSACTIONS (Cont.)

Disbursement Transactions - Process A Manual Disbursement

- **Processing**
- **Disbursements**
- **Manual**

- **Manual Disbursements are processed when the user has a pre-certified document only.**
- **The Certifier does not play a role in the process.**
- **This process will not produce a document and will only assign a DOV#.**

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DDS TRANSACTIONS (Cont.)
Disbursement Transactions - Process A Manual Disbursement (1 of 3)

DDS TRANSACTIONS (Cont.)

Disbursement Transactions - Process A Manual

Disbursement (2 of 3)

- **Information is pulled directly from the pre-certified voucher.**

DDS TRANSACTIONS (Cont.)
Disbursement Transactions - Process A Manual Disbursement (3 of 3)

DDS TRANSACTIONS (Cont.)

Disbursement Transactions - Military Payment (Casual/Local Pay)

- **Processing**
- **Disbursements**
- **Military Payments (Casual/Local Pay)**

- **Cashiers will input military payments.**

DDS TRANSACTIONS (Cont.)

Disbursement Transactions - Process A Military Payment (1 of 4)

Military Payment	DD117	Milpay Interface

Certify   Reject   Pay   Group Pay

◉ Person   ○ Institution

Last Name   First Name   MI   SSN

LAMB   SYDNEY   S   010101010   ▼   **← STEP 1**

Address
○ US   ◉ Foreign

UNIT INFO

DESERTS, FC   **← STEP 2**

*Payment Type: CASH   ▼   **STEP 3**

*Branch of Service: ARMY   ▼   **STEP 4**

*Duty Status: ACTIVE DUTY ON MILPAY   ▼   **STEP 5**

*Sub Comp: NOT APPLICABLE   ▼

*Pay Grade: ENLISTED E7   ▼   **STEP 6**

*Payment   ◉ Casual   **STEP 7**   ○ Advance

*Reason Pay Category Code   *Amount

Casual Pay   ▼   100.00   **STEP 9**

STEP 8

Accounting Lines   **STEP 10**

DPI CD	FY	APC	EOR	US Equivalent	Document Reference	IBOP	ODC	Mat Cd	Mat Qty	DISC
	9	P222	4140	100.00	CASUALPAY****0	US	2			N

21 9 2010 0000 90 0000 ZB24M400000 4140 US CASUALPAY****0 P222 000000 012:

Total US Equivalent: 100.00

DDS TRANSACTIONS (Cont.)
Disbursement Transactions - Process A Military Payment (2 of 4)

The DRN should be "CASUALPAY****0"
(**** is the DSSN the payment was made from.

DDS TRANSACTIONS (Cont.)

Disbursement Transactions - Process A Military Payment (3 of 4)

STEP 14

Military Payment | DD117 | Milpay Interface

○ Person ○ Institution
Last Name   First Name   MI   SSN
LAMB   SYDNEY   S   010101010

Address
○ US ● Foreign
UNIT INFO
DESERTS, FC

Certify   Reject   Pay   Group Pay

*Payment Type: CASH
*Branch of Service: ARMY
*Duty Status: ACTIVE DUTY ON MILPAY
*Sub Comp: NOT APPLICABLE
*Pay Grade: ENLISTED E7

*Payment

Certify Military Payment
- **The cashier must close out the screen.**
- **The Certifier must select the military payment and "system" certify.**

Military Payment | DD117 | Milpay Interfa

○ Person ○ Institution
Last Name   First Name   MI   SSN
LAMB   SYDNEY   S   010101010
Address

STEP 15 ► Certify   Reject   Pay   Group Pay
*Payment Type: CASH
*Branch of Service: ARMY

Forms
ℹ️ Choose a Certification Method:
System STEP 16   Cancel

Forms
ℹ️ Information: Record has been System Certified
OK   STEP 17

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DDS TRANSACTIONS (Cont.)

Disbursement Transactions - Process A Military Payment (4 of 4)

Group Pay
- **Once the Certifier has Certified the payment, the cashier will select "Group Pay" for all military payments.**

STEP 19

Military Payment | DD117 | Milpay Interface

Certify   Reject   STEP 18   Group Pay

- ● Person   ○ Institution
- Last Name   First Name   MI   SSN
- LAMB   SYDNEY   S   010101010
- Address
- ○ US   ● Foreign
- UNIT INFO
- DESERTS, FC

*Payment Type: CASH
*Branch of Service: ARMY
*Duty Status: ACTIVE DUTY ON MILPAY
*Sub Comp: NOT APPLICABLE
*Pay Grade: ENLISTED E7

*Payment   ● Casual   ○ Advance

Military Payment | DD117 | Milpay Interface

Certify   Reject   Pay   Group Pay

- ● Person   ○ Institution
- Last Name   First Name   MI   SSN
- Address

*Payment Type:
*Branch of Service:

DDS TRANSACTIONS (Cont.)

Collection Transactions


Different collection Transactions within DDS.
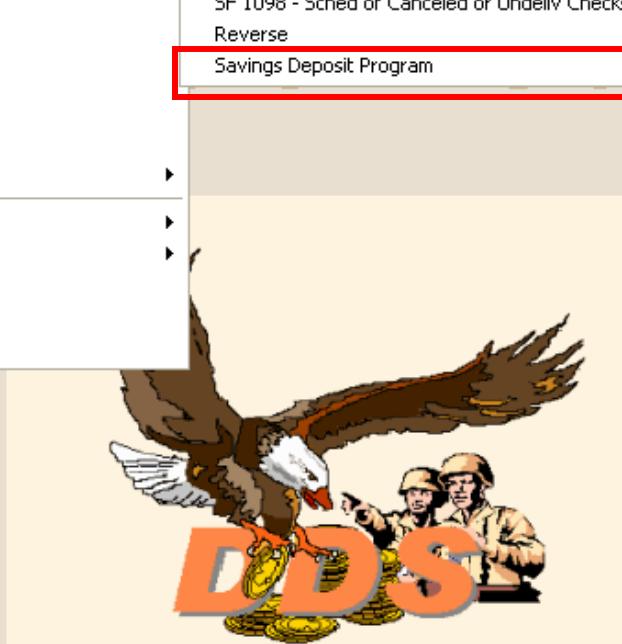
DDS TRANSACTIONS (Cont.)

Collection Transactions – Manual Collections (1 of 3)

- **Processing**
- **Collections**
- **Manual**

File   Processing   Vault   Check/EFT   Reports   System   Accounting   Screen   Window   Help

Exchange Transactions (U.S./Foreign Currency)
Disbursements
Collections ▶
Deposit

Manual
DD 1131 - Cash Collection Voucher

*Remitter
◉ Person   ○ Institution
Last Name   First Name   MI   SSN
PANNELL   YANITZA   I   111223333 ▼   Query

○ US   ◉ Foreign

MOUNTAIN RANGES
DESERTS, FC

Collect

*Collect Type: RECEIPT ▼

Contract Number:

☐ IPAC Collection

Enter Collection

*Curr Cd	*Amount	*Exchange Rate	*US Equivalent	NI Type	NI Number	NI Date	Name On Inst.
US ▼	1,000.00	1	1,000.00	▼			
				▼			
				▼			

Available NIs

Accounting Lines

- **Manual Collections are used when a pre-certified DD Form 1131 is on hand.**
- **Will not create a document; will assign a DOV# only.**
- **Collection can be made via cash or check.**
- **Does not need to be certified in DDS because it has been certified manually.**

DDS TRANSACTIONS (Cont.)

Collection Transactions – Manual Collections (2 of 3)

DDS TRANSACTIONS (Cont.)

Collection Transactions – Manual Collections (3 of 3)

DDS TRANSACTIONS (Cont.)

Collection Transactions – Savings Deposit Program (SDP) (1

Processing
Collections
Savings Deposit Program

DDS TRANSACTIONS (Cont.)

Collection Transactions – Savings Deposit Program - SDP (2 of 5)

DDS TRANSACTIONS (Cont.)

Collection Transactions – Savings Deposit Program - SDP (3 of 5)

Payee:	JONES, MIKE		Voucher Type:	DD1131	Curr Code:	US	Voucher Amount:	1,000.00
					US Equivalent:			1,000.00

	*FY	*APC	EOR	*US Equivalent	Document Reference	IBOP	*ODC	Mat Cd	Mat Qty	Disc
	X	W009	0000	1,000.00	SDP8550MJ07777	US	2			

The DRN should be 14 characters.

POS: 1-3 (SDP), 4-7 (**** - DSSN), 8 (First Initial of First Name), 9-10 (First Two Initials of Last Name), 11-14 (Last Four of SSN)

(**** is the DSSN the collection was made under)

INSERTING ACCOUNTING LINE	Total US Equivalent:	1,000.00

21 X 6010 0000 00 0000 00000000000 0000 US SDP8550MJ07777 W009 012120

STEP 6a → OK   Cancel

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DDS TRANSACTIONS (C

Collection Transactions – Savings Deposit Progra

Certify Collection:
- **The cashier must close out the screen.**
- **The Certifier must select the collection and "system" certify.**

STEP 8
STEP 9
STEP 10
STEP 11
STEP 12
STEP 13
STEP 14
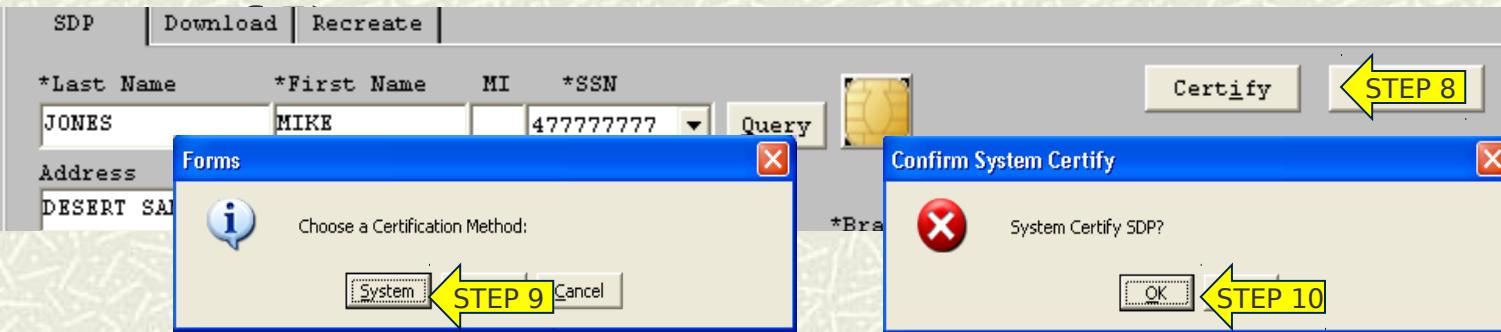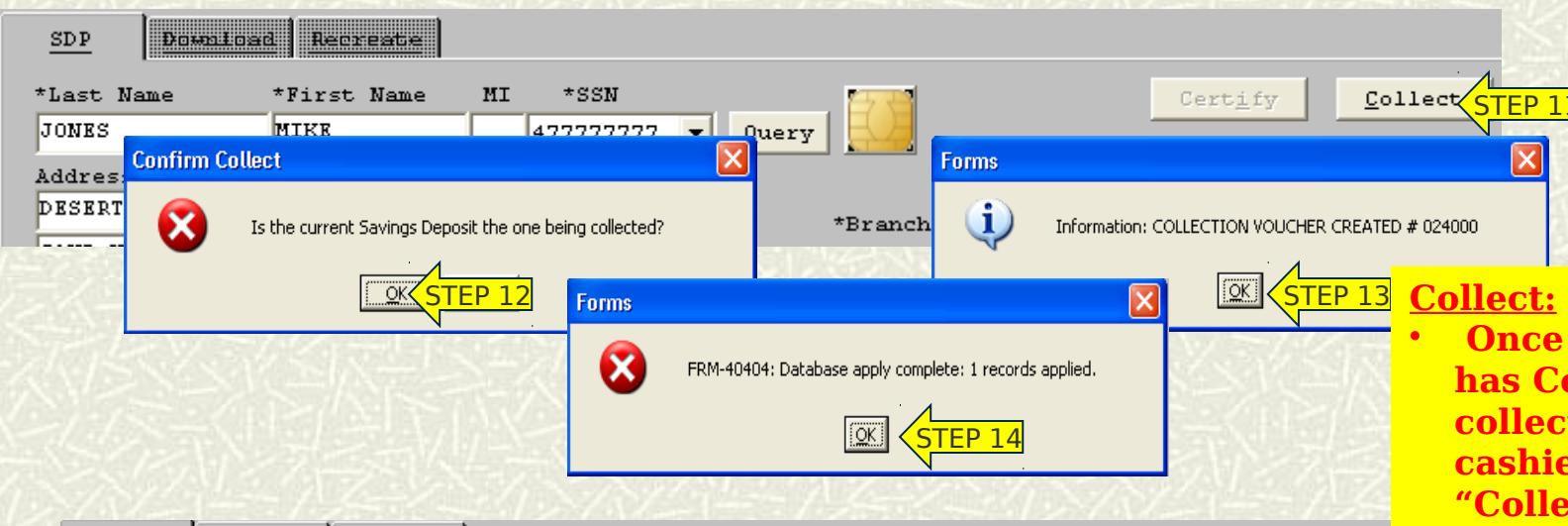
Collect:
- **Once the Certifier has Certified the collection, the cashier will select "Collect."**

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DDS TRANSAC

Collection Transactions – Savin of 5)

The form must be printed and signed by the DA.

- The DA must verify the form against the customer's information: Name, SSN, check, sales receipt.
- Once the DA has signed the form, the cashier will make two additional copies of the form.
- The copy should include what the customer needed to complete the transaction, such as:
  - Cash: ID card
  - Check: ID card and check.
  - Sale: ID card and sales receipt.
  - Check and Sale: Id card, check, and sales receipt.
- The cashier will maintain the original, and give the customer two copies; one for their records, and the other is for the CCV box located in the cashier area.

DDS TRANSACTIONS (Cont.)

Disbursing Irregularities

Loss of Funds (LoF) (OF 1017G):

- The Disbursing Agent (DA), upon discovering a shortage, will conduct a thorough review of the cashier's business. If the DA cannot resolve the discrepancy, the DA will notify the CDR and the Deputy Disbursing Officer (DDO).
- Depending on the amount of the loss will determine the next step for the Disbursing Office.
  - For a minor LoF (no fraud involved), the CDR will investigate and attempt to resolve the discrepancy. If the discrepancy cannot be resolved, the DA will have the cashier complete the LoF within DDS, will counsel the cashier, and prepare an MFR stating the circumstances surrounding the loss with a recommendation to the Disbursing Officer (DO) and will be signed by the CDR. The DA must forward the LoF to the DDO within 24 hours.
  - For major LoF, an Investigating Official (IO) must be appointed by the CDR of the DO. The DA will have the cashier complete the LoF within DDS, counsel the cashier, and forward to the DDO within 24 hours. The IO will prepare a report and submit to the DO/DFAS-IN their recommendation.

Overage (DD Form 1131 – Cash Collection Voucher (CCV)):

- The DA, upon discovering an overage, will conduct a thorough review of the cashier's business. If the discrepancy cannot be resolved, the DA will notify the CDR and the DDO, will counsel the cashier, and have the cashier process the overage.

DDS TRANSACTIONS (Cont.)

Disbursing Irregularities (Loss of Funds 1 of 2)

- Process allows authorized users to input a loss of funds at the level in which the loss occurred.
- The system will allow only one currency per loss transaction.
- Ensure the correct "DO Code" is selected.
- Upon selecting "save," the system will generate a Journal Voucher (OF 1017-G).

DDS TRANSACTIONS (Cont.)

Disbursing Irregularities (Loss of Funds 2 of 2)

Optional Form 1017-G (9-79)
Title 7, GAO Manual
501017-810

JOURNAL VOUCHER

J.V. No. 1 _____

Date 01/18/2012 _____

REFERENCE	EXPLANATION	DEBIT	CREDIT
	ESTABLISH LOSS OF FUNDS		
	FOR CA1		
	Loss of Funds	10.00	
	US Cash		10.00
	MEMO:		
	CASHIER DISCOVERED A SHORTAGE.		

	Total	10.00	10.00

Prepared by _____
(Signature)

CASHIER
_____
(Title)

Approved by _____
(Signature)

_____
(Title)

DDS TRANSACTIONS (Cont.)

Disbursing Irregularities (Overage 1 o

- **Process allows authorized users to input an overage at the level in which the overage occurred.**
- **The cashier should input all overages (even if found at the DA level).**
- **The cashier will input the DDO location for the overage.**

DDS TRANSACTIONS (Cont.)

Disbursing Irregularities (Overage 2 of 3)

- **The period will be the day the overage occurred.**
- **The cashier will select the appropriate currency (US or FC) and the amount.**

DDS TRANSACTIONS (Cont.)

Disbursing Irregularities (Overage 3

- **On the "Remitters" tab, the cashier will choose the appropriate business date.**
- **The "Name of Remitter" will have a complete description of what happened.**
- **The "Detail Description" will state what was being brought in to the accountability.**
- **The line of accounting will be F3875 for the DO's Suspense Account until it can be determined as to where to apply it.**

DD1131   Remitters

Certify   Reject

Cash Collection Voucher

*Collection Type: RECEIPT

Disbursing Office Collection Voucher No.   - CV
Receiving Office Collection Voucher No.   -

Remitter Total: 10.00   Remitter   1 of   1

Date Received: 11/28/2011

*Name of Remitter Description of Remittance
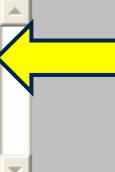
COLLECTION IS DUE TO AN OVERAGE FOUND DURING THE COURSE OF THE BUSINESS DAY BY SPC JONES ON 28 NOVEMBER 2011.

Detail Description of Purpose for which Collections were received

THE OVERAGE WAS IN THE AMOUNT OF $10 US DOLLARS.

Accounting Lines

DPI CD	FY	APC	EOR	US Equivalent	Document Reference	IBOP	ODC	Mat Cd	Mat Qty	DISC
	F	3875	0000	10.00	OVERAGE	US	2			N

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DDS TRANSACTIONS (Cont.)

Backout Procedures

File | Processing | Vault | Check/EFT | Reports | System | Accounting | Screen | Window | Help

Exchange Transactions (U.S./Foreign Currency)
Disbursements ▶
Collections ▶
Deposit

Debit Voucher
Loss of Funds
Deferred Voucher
Transfer In or Out
Redeem Uncollectable Checks
Appropriation Transfers ▶

Query ▶
Backout ▶
Customer Check Privileges
Journal Voucher Log
EOM SF 215 / SF 5515

Exchange Transactions (U.S./Foreign Currency)
Disbursements ▶
Collections ▶
Deposit
Debit Voucher
Loss of Funds
Transfer In or Out
Redeem Uncollectable Checks
Appropriation Transfers
Cash Received from Bank
Interest Earned / Service Charges
Operation EFT
Military Payments
Overdraft/Underdraft
EFT Rejects
Printed by Outside Bank
LDA Cash Withdrawal

If a transaction must be corrected or deleted, the user will select backout. The backout must be approved by someone with "Office Manager" privileges.

DDS TRANSACTIONS (Cont.)

Backout Procedures (cont.)

DDS TRANSACTIONS (Cont.)

Query Procedures

Query function is used to look up any transaction entered in DDS.

NOTE: A user can query any transactions entered by any user that are in the same database.

DDS TRANSACTIONS (Cont.)

Query Procedures (cont.)

Site Id: [▼]   Creating User: [▼]   Currency Code: [▼]

Last Name: [   ]   First Name: [   ]   SSN: [   ]

Transaction Amount: [   ]   Business Date: [▼]   NI Number: [   ]

Exchanges

User Cd	Site Id	Business Date	Last Name	First Name	MI	SSN	Rep Id	BO Id	Inpu

Details

IO Id	Curr Cd	NI Amount	NI Type	NI Number	NI Date	Exchange Rate	US Equivalent Amount	IRN	Ba

MODULE 3 –
END OF DAY SYSTEM CLOSE-OUT

OTCnet
END OF DAY PROCESSING

Close Batch (1 of 5)

- **From the "Check Processing" tab, the will select "Batch Management."**
- **On the "Search Batch" screen, select the OTC Endpoint, and fill in data to narrow the search, and select the "Search" button.**

END OF DAY PROCESSING

- **The next screen will be the "Summary of Batches" and it will display all batches found that met the search criteria.**
- **Check the box next to the correct batch to close, and select "Close Batch."**
- **A confirmation will appear, if it is correct, select "Confirm."**

Close Batch (2 of 5)

Location: Home » Check Processing » Batch Management

Summary of Batches

View Batches

<<First<Prev 1 Next> Last>> | 1 out of 1 pages | 1 to 1 out of 1 records | 15 ▾

Select Check All / Clear All	Batch ID	Creator	OTC Endpoint
☑ STEP 7	F3F7CE-EF88-48E5-B9D9-A34BB56936F1	aaateo01	9999101001

Previous   Cancel   **Close Batch**   STEP 8

Location: Home » Check Processing » Batch

Close Batch

Close Batch

Batches to be Closed

Batch ID	OTC Endpoint	ALC + 2	Item Count	Total Amount
10F3F7CE-EF88-48E5-B9D9-	9999101001	9999101001	3	600.00

Cancel   « Previous   **Confirm**

STEP 9

Summary of Batches

View Batches

Offline Application

<<First<Prev 1 Next>Last>>| 1 out of 1 pages |1 to 1 out of 1 records | 15 ▾

Select Check All / Clear All	Batch ID	Creator	OTC Endpoint	ALC+2	Created On	Total Item Count	Total Amount	Status	Active Flag	U
☐ STEP 7	4547FA6-FB6	abagra01	0000883001	0000883001	2/21/2012 8:49:15 PM	2	45.00	OPEN	✔	0

Previous   Cancel   **Activate/Deactivate**   **Close Batch**   STEP 8

END OF DAY PROCESSING

Close Batch (3 of 5)

- **A "Batch Control" screen will appear and the CCO/CCS must confirm the number of checks and amount by completing the appropriate blocks. If the user does not enter the data, an error will appear stating that the user failed to balance the batch.**
- **Once the data has been entered, select "next."**

Location: Home » Check Processing » Batch Management

Batch Control

Batch Control

Batch Control Setup

Batch Detail	
OTC Endpoint	9999101001
Description	13 FMC TX
ALC + 2	9999101001
Batch ID	10F3F7CE-EF88-48E5-B9D9-A34BB5 6936F1
Creator	aaateo01
Created On	02/13/2012 12:55:33 PM ET
Total Item Count	4
Total Amount	1000.00
Approved Item Count	3
Approved Amount	600.00
Voided Item Count	1
Voided Amount	400.00
Batch Control Count:	0
Batch Control Amount:	0.00

Voided Amount	400.00
Batch Control Count:	3	← STEP 10
Batch Control Amount:	600.00

STEP 10a →

Batch Control

Batch Control

⚠ Failed to balance Batch 10F3F7CE-EF88-48E5-B9D9-A34BB56936F1, please check batch control.

Cancel   Skip   Next »   ← STEP 11

OTCnet
END OF DAY PROCESSING

Close Batch (4 of 5)

Location: Home » Check Processing » Batch Management

Close Batch

1 2 3 4

Close Batch

Batch List to be Closed

OTC Endpoint	Description	ALC + 2	Batch ID	Creator	Created On	Total Item Count	Total Amount	Approved Item Count	Approved Amount	Voided Item Count
9999101001	13 FMC TX	9999101001	10F3F7CE-EF88-48E5-B9D9-A34BB56936F1	aaateo01	02/13/2012 12:55:33 PM ET	4	1000.00	3	600.00	1

Batch close will not be processed until the button 'Confirm Report Print' is clicked.

Cancel | **Confirm Report Print** ← STEP 12

- **A confirmation screen will appear giving the user one last chance to cancel the process. If the batch is correct, then the user will select "Confirm Report Print."**
- **If the print is not confirmed, the batch will not be closed.**
- **The batch list will be viewable at the bottom portion of the screen.**

Export as

Word ☑ | Download | Print PDF Report

1 / 2 | 52.8% ▾ | Find

Batch List

Batch : 10F3F7CE-EF88-48E5-B9D9-A34BB56936F1
Date: 2/15/12 4:31PM
Printed By: Agency Aateoa

OTC Endpoint: 9999101001 - 13 FMC TX
ALC + 2: 9999101001
Processing Method: Customer Present
KEY - [S]tatus: [A]pproved, [V]oid; [T]ype: [P]ersonal, [N]onPersonal

S	T	IRN	Capture Date Time	Bank No.	Account No.	Check No.	Amount	User Defined Fields
V	P	150917770221100000723	2/13/12 2:27PM	256074974	88888921	0728	$400.00	SSN : 212112211
A	P	150917770221100000722	2/13/12 2:26PM	256074974	88888921	0728	$300.00	SSN : 545445544
A	P	150917770221100000721	2/13/12 1:12PM	256074974	88888921	0728	$200.00	SSN : 878778787
A	P	150917770221100000720	2/13/12 12:58PM	256074974	88888921	0728	$100.00	SSN : 123456796

Sub Total:	Count: 3	Amount: $600.00
OTC Endpoint Total:	Count: 3	Amount: $600.00
Grand Total:	Count: 3	Amount: $600.00

END OF DAY PROCESSING

Close Batch (5 of 5)

DDS Transmission in progress...

DDS Transmission completed!

Close Batch

Close Batch

Batches that have been Closed

| Batch ID	OTC Endpoint	ALC + 2	Item Count	Total Amount	Status
10F3F7CE-EF88-48E5-B9D9-A34BB56936F1	9999101001	9999101001	3	600.00	CLOSED

Return to Batch Summary   **Return Home**
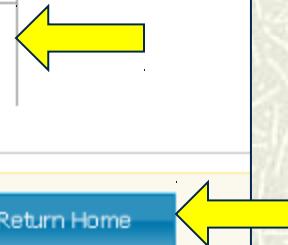
EAGLECASH END OF DAY

Transfer File to SVC EOD
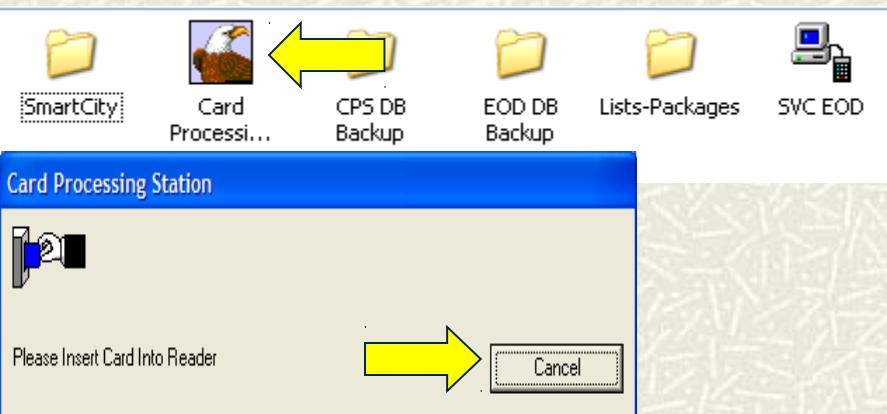
- **This file will be created if there were any load transactions processed or cards have been issued.**
- **Ensure completed DD Form 2887 is forwarded along with the issuance file to FRBB (via AKO).**
- **In the EC folder, select "Card Processing Station," then cancel.**
- **In the "Card Processing Station" window, select "Tools," then "Transfer to EOD app..."**
- **Select "All new transactions," then "OK."**
- **This will upload the files to the SVC EOD application.**

END OF DAY PROCESSING (Cont.)

Print Load Transaction Detail Report

- Select "Reports" from the tool bar; then "Load Transaction Detail" and "All Types."
- When "Load Transaction Detail Report" box comes appears, enter the appropriate dates needed.
- Click "OK".
- The Load Transaction Detail Report will appear and should be printed and/or exported for use in balancing.
- Select "X" in upper right corner.
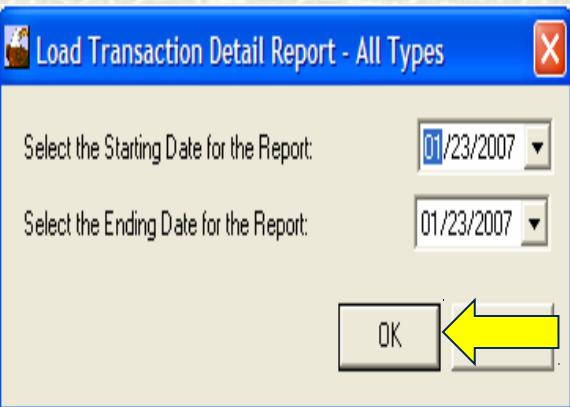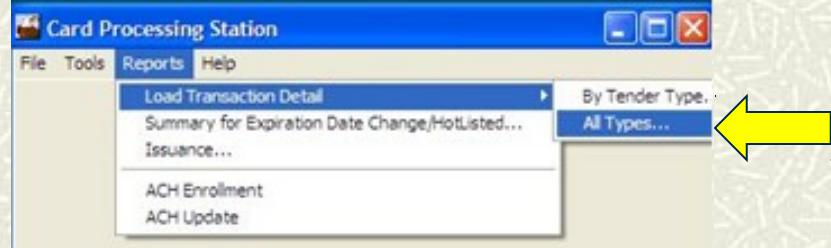
SVC Card Processing
Load Transaction Detail Report - All Types
3/26/2007 To 3/26/2007
Device 131075

| Time of Transaction	Card Number	Amount
3/26/2007 10:34:34AM	11111011000000400247	$350.00
3/26/2007 2:47:28PM	11111011000000400252	$1,000.00

Total Transactions	2	$1,350.00
Average Transaction Amount		$675.00

EAGLECASH *CLOSE-OUT* END OF DAY PROCESSING (Cont.)

Print Issuance Report
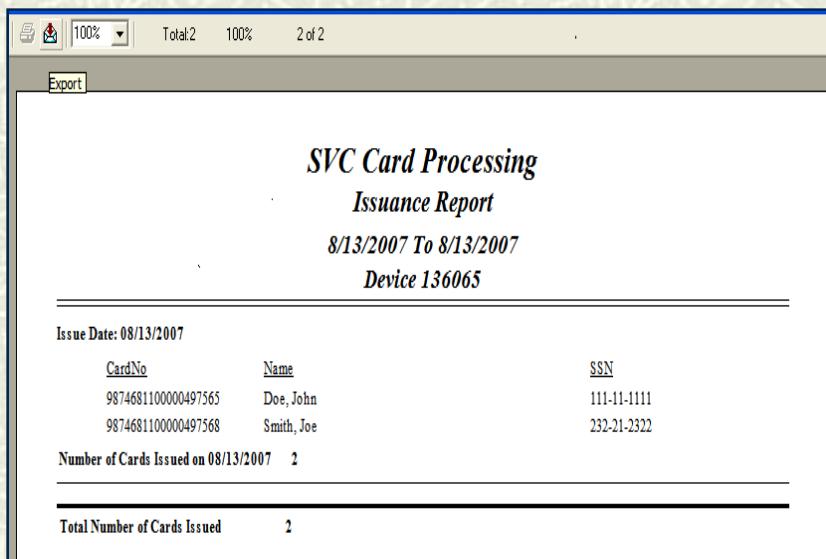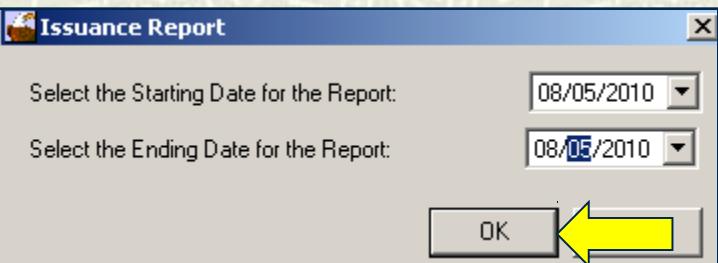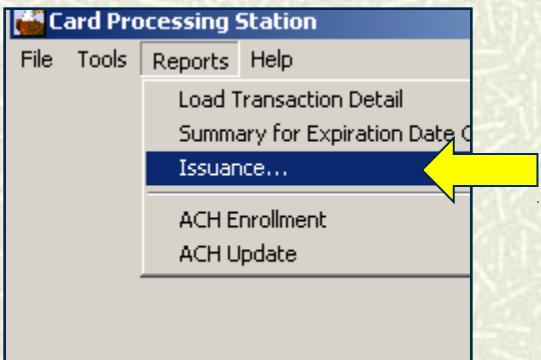
- **On the "Card Processing Station" tool bar select "Reports" then select "Issuance...".**
- **When "Issuance Report" box comes up, the current date should already be identified (if another date is identified or needed, use drop down box to change)**
- **Select "OK."**
- **The Issuance Report is exported and then printed for Card Management.**

END OF DAY PROCESSING (Cont.)

Transfer Sales Transactions To EOD
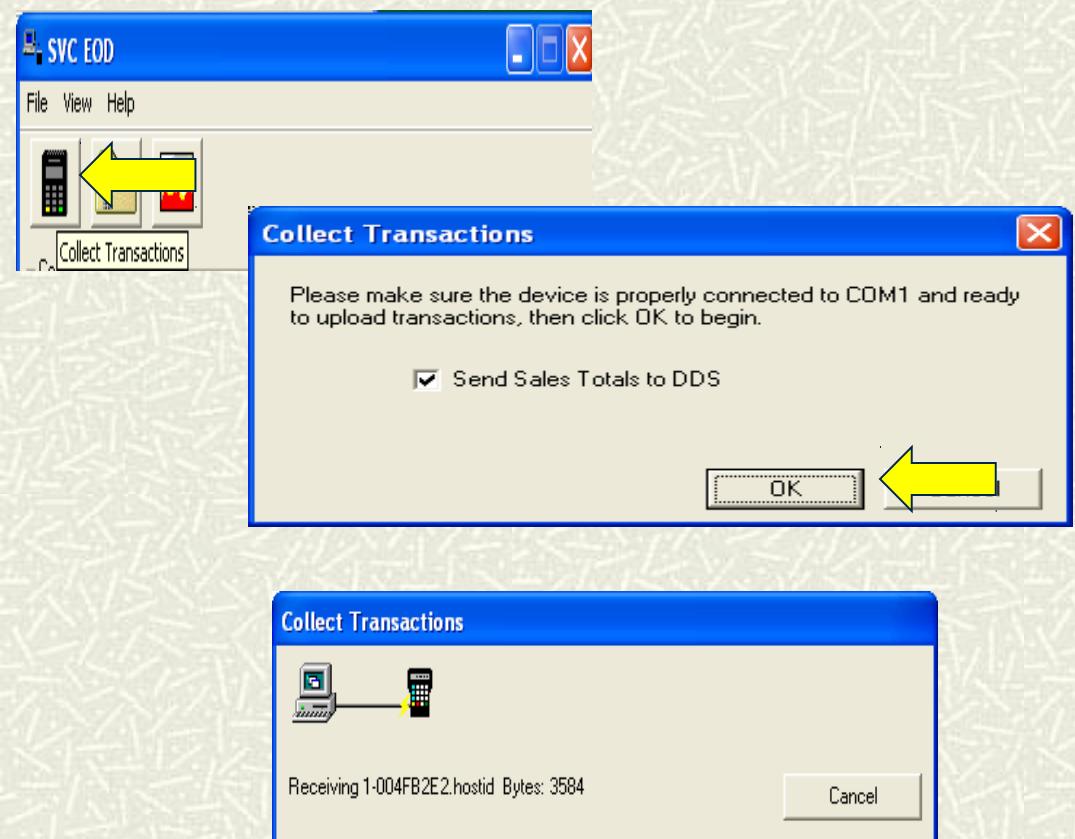
- **On the Point Of Sale (POS) terminal screen, select "Reports" and then "Detail" for a detailed report.**
- **Return to the "SVC EOD" window.**
- **Select the "Collect Transaction" icon.**
- **Once the "Collect Transactions" icon appears, select the "OK" button.**
- **On the POS terminal press BATCH. Terminal will prompt to "ENTER PASSWORD." Key 0000. Press ENTER.**
- **The POS terminal will upload transactions to the laptop. Simultaneously, the laptop will download the latest Hotlist to the terminal. When the process is complete, a Settlement Report prints confirming TERMINAL UPLOADED SUCCESSFULLY.**

Transfer Sales Transactions To EOD Application (2 of 2)

• **Wait for the collection process to complete and then press "OK"**
• **Remove the SETTLEMENT REPORT from the terminal and retain with daily business paperwork. Press REPORT and then DETAIL. A new DETAIL REPORT will print showing NO TRANSACTIONS. This Report should be left on the terminal as validation that transactions were uploaded and to provide easy reference of the date on which the terminal was loaded with the HotList.**
• **The main screen will reflect the Collection Summary showing that files have been added to "Files Pending Delivery" in SVC-EOD.**

EAGLECASH *CLOSE-OUT* END OF DAY PROCESSING (Cont.)

Zip Transaction Files in EOD Application (1 of 2)
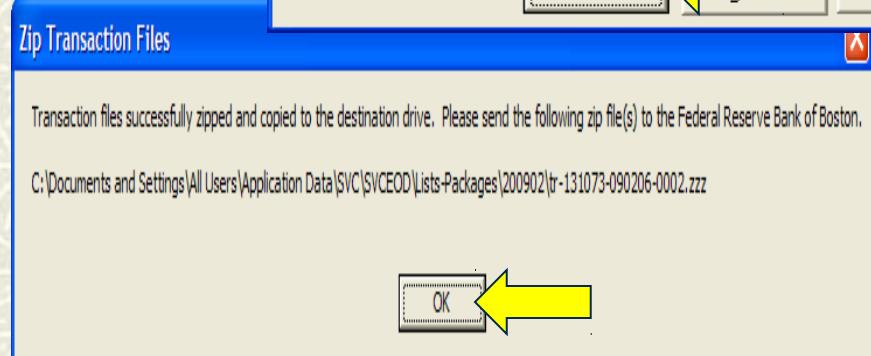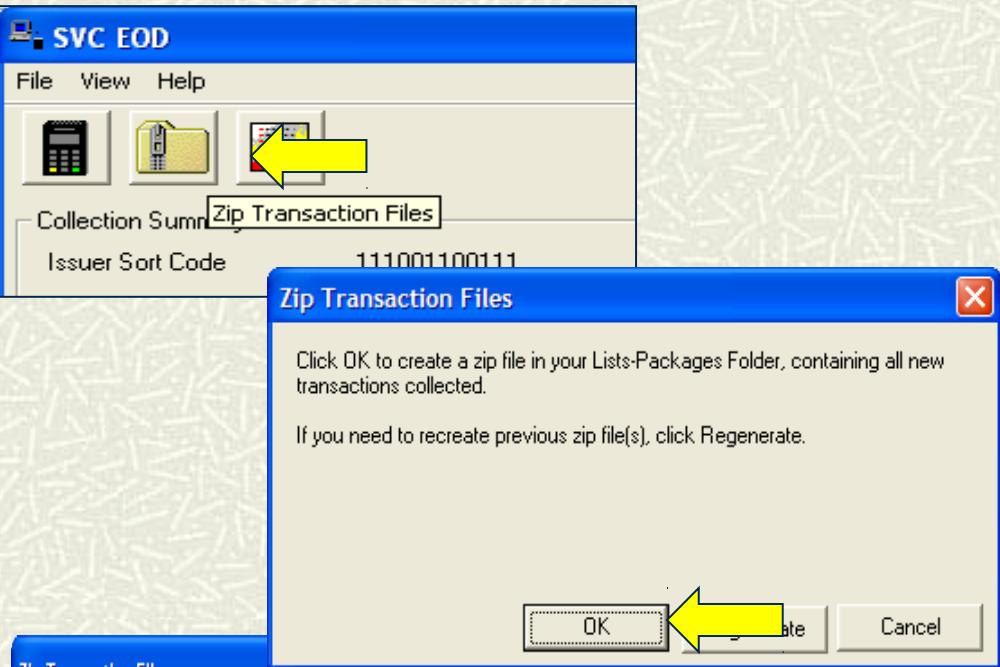
- **Select Zip (utility) icon from "SVC EOD" tool bar.**
- **Select "OK" on "Zip Transaction Files" window, and the transactions will be saved to the "Lists-Packages Folder."**
- **When zip process is complete, the zip information will display on the screen.**
- **Select "OK."**
- **The file is now ready to be placed on EC-AKO site.**

SVC EOD
File View Help

Zip Transaction Files
Collection Summ
Issuer Sort Code   111001100111

Zip Transaction Files
Click OK to create a zip file in your Lists-Packages Folder, containing all new transactions collected.

If you need to recreate previous zip file(s), click Regenerate.

OK   Regenerate   Cancel

Zip Transaction Files
Transaction files successfully zipped and copied to the destination drive. Please send the following zip file(s) to the Federal Reserve Bank of Boston.

C:\Documents and Settings\All Users\Application Data\SVC\SVCEOD\Lists-Packages\200902\tr-131073-090206-0002.zzz

OK

Zip Transaction Files in EOD Application (2 of 2)

- **Open the EC folder.**
- **Select the "Lists-Packages" icon**
- **Select the appropriate folder.**
- **Select the appropriate file and place it in the EC-AKO site.**

DDS
END OF DAY PROCESSING

Process A DD 117 For Military Payment (1 of 4)
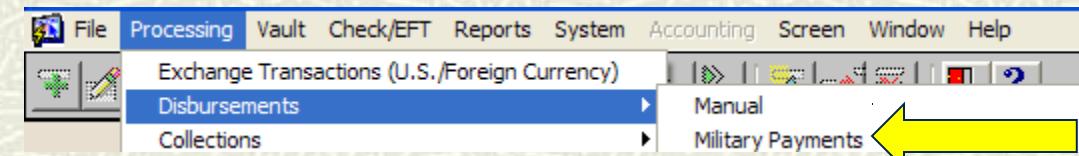
- **Processing**
- **Disbursements**
- **Military Payments (Casual/Local Pay)**

Cashier will voucher all military payments processed before the close of business.

DDS
CLOSE-OUT
END OF DAY PROCESSING (Cont.)

Process A DD 117 For Military Payment (2 of 4)

STEP 8

| Military Payment | DD117 | Milpay Interface |

STEP 1 → *Branch of Service: ARMY STEP 3 Duty Status: ACT *Sub Comp: NOT APPLICABLE ← STEP 5

STEP 2 → *Pay Grade: ENLISTED STEP 4 *FID Type: PC *Payment Type: CASH ← STEP 6

*Payroll Nbr: *Payroll Dt:

Source List: SSN Name

Destination List

Forms

ℹ Information: Select criteria and press execute query

OK ← STEP 7

Accounting Lines

DPI CD FY APC EOR US Equivalent Reference IBOP OBS Cd Qty BTC

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Process A DD 117 For Military Payment (3 of 4)

END OF DAY PROCESSING (Cont.)

Process A DD 117 For Military Payment (4 of 4)

1. DEPARTMENT ARMY	MILITARY PAY VOUCHER	2. VOUCHER NUMBER 651000
	IDENTIFICATION AND CERTIFICATION	
3. ATTACHMENT _____ Pages	4. ORGANIZATION AND LOCATION ALPHA DETACHMENT CAMP ALPHA	5. PAYROLL NUMBER

6. PURPOSE OF PAYMENT

TO: See Attached

I CERTIFY this voucher is correct and proper for

8. TYPED NAME OF DISBURSING OFFICER ANTHONY COLE	9.

As Agent Officer to the above Disbursing Officer, I CERTIFY the have been paid by me to members listed thereon after proper ide

11. SIGNATURE OF AGENT OFFICER

APPROPR

13.   APPROPRIATION

21 9 2010 0000 90 0000 ZB24M400000 4140 US CA

MULTIPLE PAYMENTS LIST   Page 2 of 3

PRIVACY ACT STATEMENT

AUTHORITY: Title 5 USC 5516, 5517, 5520, and 5701; Title 37 USC 404-427; and E.O. 9397

PRINCIPAL PURPOSE(S): Used to supplement DD Form 1351-2, "Travel Voucher or Subvoucher," to substantiate claims for reimbursement when multiple individuals of an organization are performing official travel at the same time, between the same points, and accounting data is the same. The information collected may also be used as a payroll list.

ROUTINE USE(S): Information may be furnished to an employee's state and/or local taxing authorities, to comply with agreements entered into by the Secretary of the Treasury, for verification of filing information used by an individual in a tax return; in addition, release of information on this form may be made to Federal, state, local or foreign law enforcement agencies, for investigation of and possible prosecution of an individual charged with violating any law, statute, rule, regulation, or order in this claim for restitution.

1. TYPE OF PAYMENT (Check applicable)			D.O. VOUCHER NUMBER 651000
X	MILITARY PAY (MP)	TRAVEL ALLOWANCE (TA) OTHER (Specify)	PAID BY
2. PAYROLL NUMBER (If applicable)		3. DATE OF COMPUTED PAYMENT 10/19/2009	ALPHA DETACHMENT CAMP ALPHA
4. ORGANIZATION AND STATION ALPHA DETACHMENT CAMP ALPHA			8550 10/19/2009 A

5. PAYEE IDENTIFICATION					e. TRAVEL ORDER OR OTHER AUTHORITY	f. AMOUNT	g. SIGNATURE OR CHECK NUMBER	
	a. LAST	b. FIRST	c. MI	d. SSN				
1	LAMB SYDNEY S			010101010		100.00		1
2								2

The automated and the manual DD Form 1351-6 should mirror each other with the only the signature missing from the automated one.

DDS *CLOSE-OUT* END OF DAY PROCESSING (Cont.)

Reports Menu

| File   Processing   Vault   Check/EFT   **Reports**   System   Accounting   Screen   Window   Help |

DD 1081 - Statement of Agent Officer's Account
Remote File Transfer ▶

DD 2665 - Daily Agent Accountability Summary
DD 2657 - Daily Statement of Accountability
DD 2659 - Voucher Control Log
DD 2664 - Currency Exchange Record
SF 1219 - Statement of Accountability
DD 2663 - Foreign Currency Control Record
MC Transaction Ledger

Print Vouchers
Re-print Vouchers
Re-print Accountability Reports
Reprint Miscellaneous Reports

- **Cashier Reports**
- **DD 1081**
- **DD 2664**
- **DD 2665**

These are the most commonly used reports by a cashier.

The Reports Menus is used to create or accept/reject, view and finalize the reports, view or print vouchers and accountability reports.

DDS END OF DAY PROCESSING (Cont.)

DD Form 2664

STEP 5

The DDS DD Form 2664 must match the manual DD Form 2664.

STEP 1 Business Date: 10/19/2009 A

STEP 2 *User Code: CA1

STEP 3 OK

File   View   Help

STEP 4   Page: 1   ?

CURRENCY EXCHANGE RECORD
RECORD OF INDIVIDUAL EXCHANGE TRANSACTION

1. DISBURSING OFFICER DESIGNATION	2. RATES OF EXCHANGE
TONY DUNGY DISBURSING OFFICER 8899 E 56TH ST INDIANAPOLIS IN 46249	Dinar 2 = $1.00

6. RECEIVED FROM CUSTOMER				7. DISBURSED TO CUSTOMER		
a. TYPE OF NEGOTIABLE INSTRUMENT RECEIVED (Personal check, etc.)	b. U.S. CURRENCY AND COIN	c. FOREIGN CURRENCY	d. TOTAL	a. U.S. CURRENCY AND COIN	b. FOREIGN CURRENCY	c. FOREIG CURREN

DDS
END OF DAY PROCESSING (Cont.)

DD Form 1081

***If DDS is interfaced with EC/OTCnet, the end of day reports must be ran first for EC (Sales and Loads) and OTCnet (close Batch List). An error message will appear stating that transactions are still pending in those systems.**

Issuing User Id: CA1   Receiving User Id/Site: DA110001   STEP 1

Issuing User Site: 10001   Name of Receiver: PABLO SANCHEZ

Name of Issuer: CASHIERONE CASHIERONE

STEP 2 ⊙ Return   ○ Partial   Generate Vouchers   Confirm

○ Advance   ⊙ F STEP 3

STATEMENT OF AGENT OFFICER'S ACCOUNT
TRANSACTIONS AFFECTING AGENT OFFICER'S ACCOUNT

		a. Transaction	b. Increase (Received by agent)	c. Beg Bal (In agent's account)	d. Decrease (Turned in by agent)	e. Ending Bal (In agent's account)
0	1	Balance Forward:	.00	100,000.00	.00	105,000.00
1	2	U.S. Dollars:	.00	.00	.00	.00
	3	Foreign Curr(U.S. Equivalent):	.00	.00	.00	.00
	4	Military Payment Certificates:	.00	.00	.00	.00
2	5	Collections:	5,000.00	.00	.00	.00
3	6	Deposits:	.00	.00	.00	.00
4	7a	NI: Treasury Checks:	.00	.00	.00	.00
	7b	Military Payment Orders:	.00	.00	.00	

STEP 4

Business Day: 10/19/2009 A   Sequence Number: 1

END OF DAY PROCESSING (Cont.)

DD Form 1081 (cont.)

STEP 5

STEP 5a

Curr Code	On Hand	Amount	Exch Rate	US Equiv
US	49,900.00	49,900.00	1	49,900.00

Curr Code	On Hand	Amount	Exch Rate	US Equiv
FC	5,000,000.00	5,000,000.00	100	50,000.00

U.S. Dollar:
Foreign Currency (U.S. Equivalent): 50,000.00
Military Payment Certificates:

Clear   OK   Cancel

- **Verify that all negotiable instruments for the day are showing. Select the "Select All" button, and click "OK."**
- **If no checks are present, then the batch list has not been closed.**

LINE 7c3 – Checks (Manual or OTCnet)

Check or Tracer Number	Date	Curr Code	Amount	Exch Rate	US Equiv	NI Type	Payee
7505	08/04/2010	US	100.00	1	100.00	PC	JONES, MIKE
7535	08/04/2010	US	50.00	1	50.00	PC	SMITH, JOHN
7535	08/05/2010	US	100.00	1	100.00	PC	THOMAS, SHAWN

STEP 6   Select All

US Equivalent of Treasury Checks Selected:
US Equivalent of EFT For Cash Selected:
US Equivalent of Dishonored Checks Selected:
US Equivalent of Negotiable Instruments Selected:

STEP 6a   OK   Cancel

DD Form 1081 (cont.)

DD Form 2665

***The cashier should NEVER finalize. The DA should finalize for the cashier.**
- **If the cashier completed the DD Form 1081 first, then the "Finalize Report" will be disabled.**

DDS CLOSE-OUT END OF DAY PROCESSING (Cont.)

Create A Remote File Transfer (RFT) (1 of 3)

- **Reports**
- **Remote File Transfer**
- **New**

- **Once "new" is selected, a window will appear with two tabs.**
- **DDS defaults to the "Create data disk for transfer."**
- **Select the appropriate "Site ID" that DDS should be transferring to.**
- **Select "OK" to generate the RFT file.**
- **Once the file has been created, the "Transfer to storage" button will become enabled. Select the button and place it in the folder where the RFT files will be maintained.**

END OF DAY PROCESSING (Cont.)

Create A Remote File Transfer (RFT) (2 of 3)
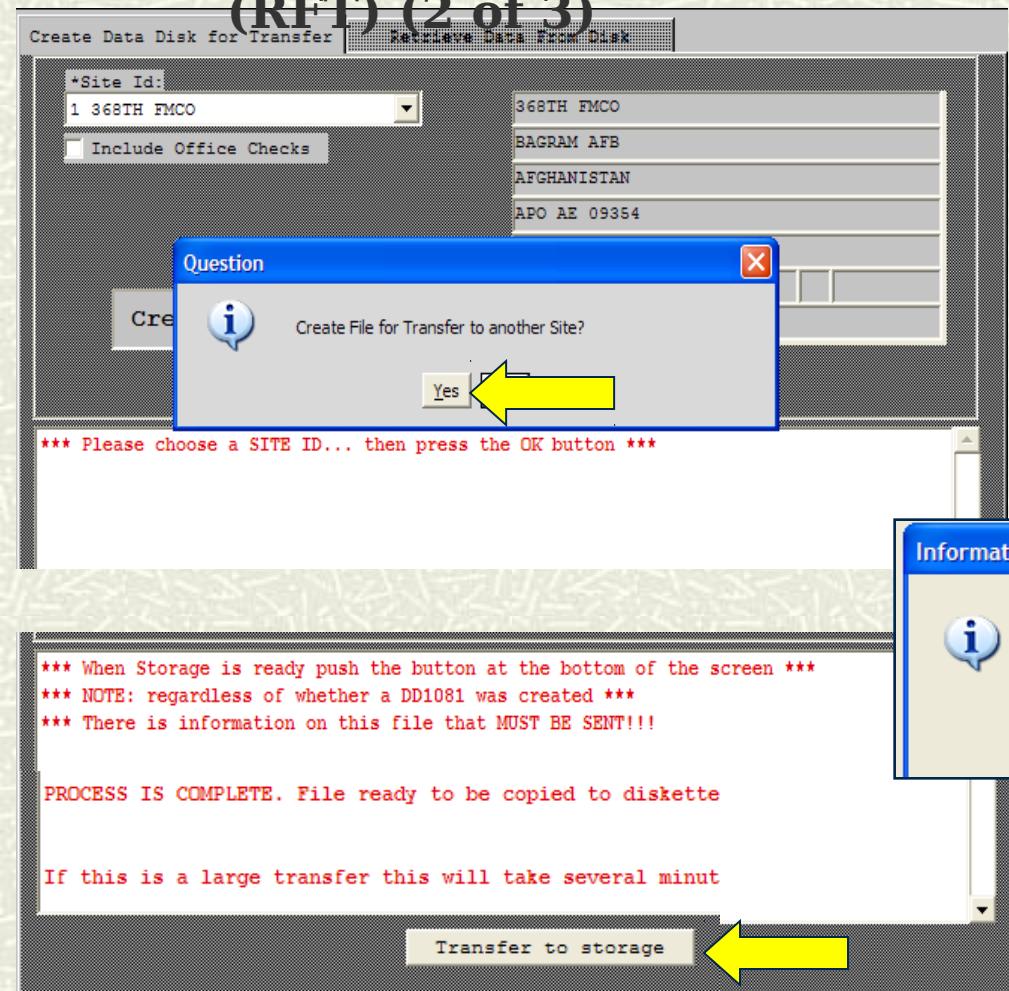
- **A confirmation window will appear ensuring that the user wants to create the file. Select "YES."**
- **Once the file has been created, the "Transfer to storage" button will become enabled. Select the button and place it in the folder where the RFT files will be maintained.**
- **If the RFT file was created in error, a "Rejected 1081" is being sent, or it is a blank RFT, the user will receive a message stating "This file must be processed…"**

Create Data Disk for Transfer | Retrieve Data From Disk

*Site Id:
1 368TH FMCO

☐ Include Office Checks

368TH FMCO
BAGRAM AFB
AFGHANISTAN
APO AE 09354

Question

Create File for Transfer to another Site?

Yes

*** Please choose a SITE ID... then press the OK button ***

*** When Storage is ready push the button at the bottom of the screen ***
*** NOTE: regardless of whether a DD1081 was created ***
*** There is information on this file that MUST BE SENT!!! ***

PROCESS IS COMPLETE. File ready to be copied to diskette

If this is a large transfer this will take several minut

Transfer to storage

Information

This file must be processed even though no DD1081s were attached since the information can be important and necessary to the destination site.

OK

Create A Remote File Transfer (RFT) (3 of 3)

DDSpan

DDS Span Utility
DDS Span progress

Span Progress:

Select Destination Folder

Path:

OK

Cancel

Folders/drives:

- Desktop
  - My Documents
  - My Computer
    - Local Disk (C:)
    - DVD-RAM Drive (D:)
    - Shared Documents
    - USAFINCOM's Documents
    - USB Video Device
  - My Network Places
  - Afghanistan Mission
  - New Folder

Completed

DDS Span Utility
DDS_SPAN Results Page

Status: Operation completed with success.

Results

1. Archive source: +C:\PROGRA~1\DDS\Data\S00005\rmtfiletrans\S00001\out\RF000004.RFT;C:\R
2. Archive destination: C:\Documents and Settings\USAFINCOM\Desktop\RF000004.DDZ
3. Archive spans: 1 volume(s)

< Back   Finish

DDS END OF DAY PROCESSING (Cont.)

Retrieve A Remote File Transfer (RFT) (1 of 3)

- **Reports**
- **Remote File Transfer**
- **New**

File Processing Audit Check/EFT Reports System Accounting Screen Window Help

DD 1081 - Statement of Agent Officer's Account

Remote File Transfer ▶ New
                          Resend

DD 2665 - Daily Agent Accountability Summary

Create Data Disk for Transfer | Retrieve Data From Disk

*Site Id:
1 368TH FMCO

☐ Include Office Checks

368TH FMCO
BAGRAM AFB
AFGHANISTAN
APO AE 09354

Create data Disk

OK   Cancel

*** Please choose a SITE ID... then press the OK button ***

Transfer to storage

- **Once "new" is selected, a window will appear with 2 tabs**
- **DDS defaults to the "create data disk for transfer"**
- **Select the appropriate Site ID that DDS should be transferring with**
- **Select "ok" to generate the RFT file**
- **Once the site has been created, the remarks window will state that the file has been created, and the "transfer to storage" key will become enabled**
- **Select the "transfer to storage" key, and place in the folder where the RFT files will be maintained**

Retrieve A Remote File Transfer (RFT) (2 of 3)

Create Data Disk for Transfer | Retrieve Data From Disk

Transfer in File → REMOTE SITE 5 – KANDAHAR DA
KANDAHAR FINANCE OFFICE

File Path Name:

Retrieve Data

Ok   Cancel

*** Please press the transfer in File button... to locate file for Retrieval ***

DDSpan

DDS Span Utility
DDS Span progress

Span Progress:
▪▪▪▪

(0 / 100%)

< Back   Next >   Cancel

Select archive source

Path:

OK   Cancel

Folders/drives:

- Desktop
  - My Documents
  - My Computer
    - Local Disk (C:)
    - DVD-RAM Drive (D:)
    - Shared Documents
    - USAFINCOM's Documents
    - USB Video Device
  - My Network Places
  - Internet Explorer
  - Afghanistan Mission

DDS END OF DAY PROCESSING (Cont.)

Retrieve A Remote File Transfer (RFT) (3 of 3)

Completed

DDS Span Utility
DDS_SPAN Results Page

Status: Operation completed with success.

Results

1. Archive source: C:\Documents and Settings\USAFINCOM\Desktop\RF000004.DDZ
2. Archive destination: C:\PROGRA~1\DDS\Data\S00005\rmtfiletrans\
3 Extracted Files: archive.nfo;RF000004.RFT
4. Archive spans: 1 volume(s)

< Back   Finish

Create Data Disk for Transfer | **Retrieve Data From Disk**

Transfer in File

File Path Name:
C:\PROGRA~1\DDS\DATA\S00005\RMTFILETRANS
\RF000004.RFT

Retrieve Data

REMOTE SITE 5 - KANDAHAR DA
KANDAHAR FINANCE OFFICE

Ok

*** Press OK to upload records to database ***
*** Transfer in of file is complete. ***
*** Please press the transfer in File button... to locate file for Retrieval ***


*** When Storage is ready push the button at the bottom of the screen ***
*** NOTE: regardless of whether a DD1081 was created ***
*** There is information on this file that MUST BE SENT!!! ***

PROCESS IS COMPLETE. [   ]e copied to diskette.

If this is a large transfer this will take several minutes

MERCHANT DEVICE PROCESS – EC/DDS

Merchant's Point of Sale Collection (1 of 3) - Exchange POS Device from EC...
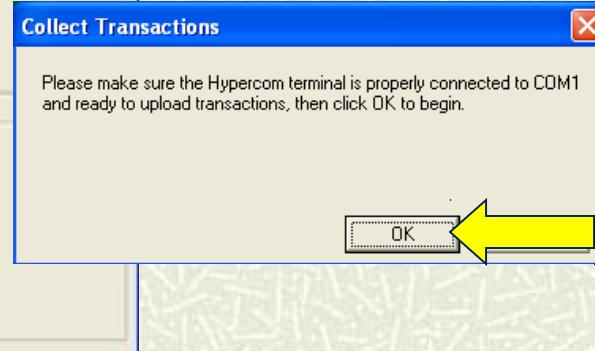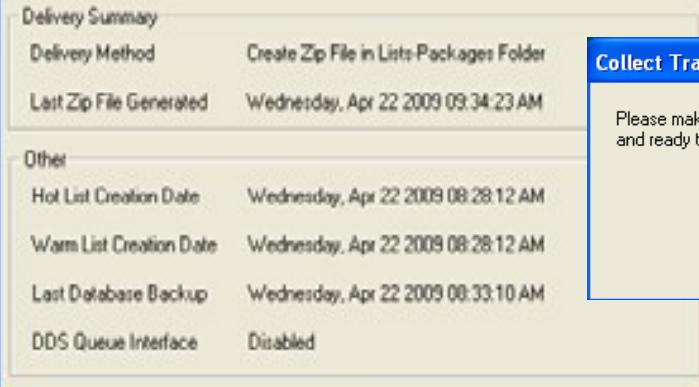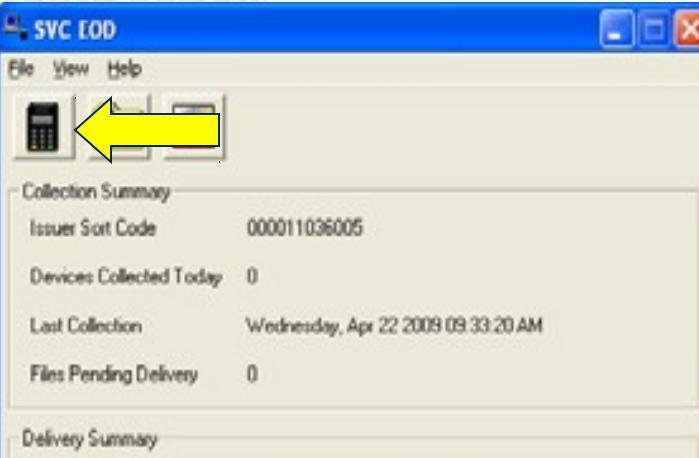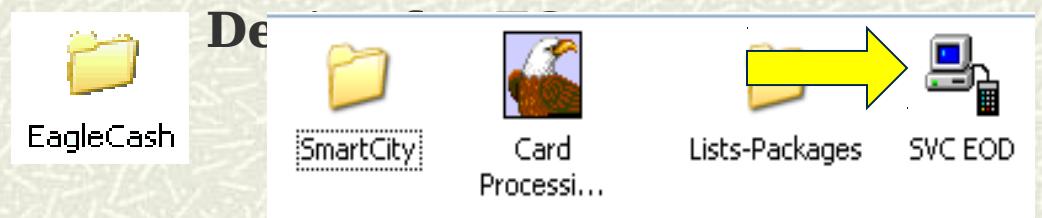
- **Confirm that the EC laptop and EC POS terminal are connected to power.**
- **Connect the end of the Hypercom download cable (HDC) to the merchants EC POS terminal.**
- **From the desktop, select the EagleCash folder.**
- **Double-click the SVC EOD icon.**
- **Select the "Collect Transactions" icon.**
- **The "Collect Transactions" window will appear.**

MERCHANT DEVICE PROCESS – EC/DDS (Cont.)

Merchant's Point of Sale Collection (2 of 3)– Exchange POS Device for FC

- On the FC POS terminal press BATCH.
- An "Enter Password" prompt appears, key the password "0000" on the POS and press enter.
- In the Collect Transactions box, click "OK." An updated Collect Transactions box is displayed and the POS terminal transactions are transferred to the ECC laptop.
- Once the POS transactions are transferred to EOD, EOD will send the terminal the latest HotList.
- When the process is complete, click "OK."
- A detail report and a settlement report will print from the ECC POS terminal confirming the transfer.
- The ECC POS terminal will display the message "Process Completed."
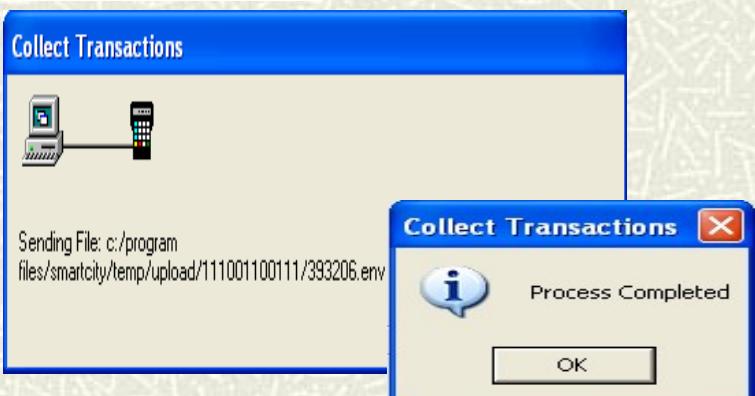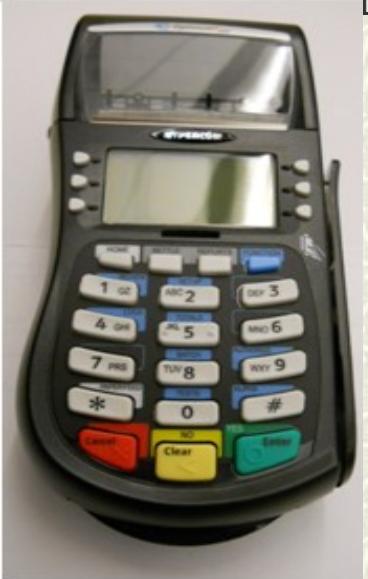
MERCHANT DEVICE PROCESS – EC/DDS (Cont.)

Merchant's Point of Sale Collection (3 of 3) - Exchange POS Device for FC

- **An updated "Collect Transactions" window will be on the terminal.**
- **Remove the settlement report from the terminal and retain for cashier records.**
- **Leave the Detail Report on the EC POS terminal as validation that transactions were uploaded.**
- **The collected transaction files will be added to the "Files Pending Delivery" in SVC EOD.**
- **The transaction must be entered into DDS as an exchange transaction.**
- **The "Merchant POS Sales Transaction" block must be checked, and the NI number will be the device number.**

Collection Summary

Issuer Sort Code	111001100111
Today's Collection	2 of 2 devices
Last Collection	Tuesday, Jan 2 2007 06:08:31 PM
Files Pending Delivery	0

Delivery Summary

Delivery Method	Create Zip File on CRUCIAL drive
Last Zip File Generated	Tuesday, Jan 2 2007 06:12:13 PM

Other

Last Hot List Update	Tuesday, Jan 2 2007 06:15
Last Database Backup	Tuesday, Jan 2 2007 04:14

Find by Sponsor SSN: 000000011   Query

Last Name: MERCHANT

First Name: AAFES

MI: ☑ Merchant POS Sales Transaction

	Incoming:	1,000.00
Validate	Outgoing:	1,000.00
	Rounding:	0.00
	Remaining:	0.00

☐ Receipt Requested

Incoming

*Curr Cd	*Amount	NI Type	NI Number	NI Date	Exchange Rate	US Equivalent Amount
US	1,000.00	SV	123456	01/01/2010	1	1,000.00

Available NIs

Outgoing

*Curr Cd	*Amount	NI Type	NI Number	NI Date	Exchange Rate	US Equivalent Amount
FC	100,000.00				100	1,000.00

Available Loads

DDS HELP MENU

OTCnet HELP MENU

DDS
HELP DESK INFORMATION

- **Phone Number:**
  - **Commercial: (317) 212-1490**
  - **DSN: (318) 699-1490**
  - **Blackberry: (317) 209-6328**

- **Training**
  - **USAFMCOM OST (317) 510-3016**

- **Email address: cin-ddshelpdesk@dfas.mil**
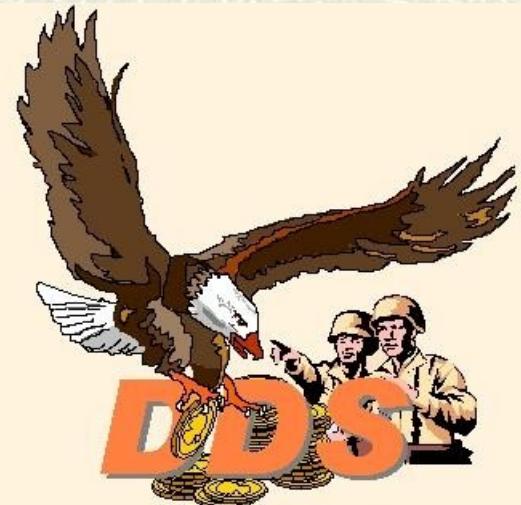
TREASURY OTCnet SUPPORT CENTER INFORMATION

- **Policy and Hardware Requests**
  - (317) 212-3640 (DSN: 699)
  - (317) 212-2664 (DSN: 699)

- **Training**
  - **USAFMCOM OST   (317) 212-3016**
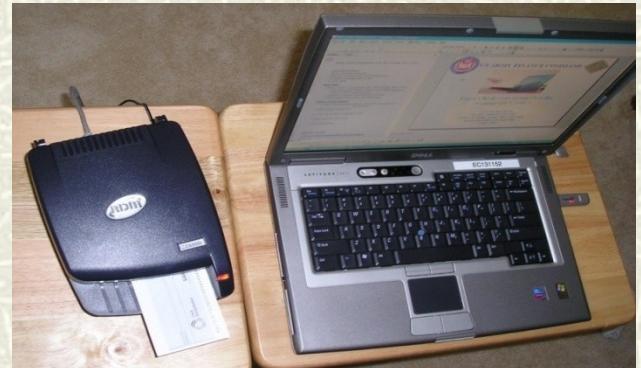
- **OTCnet Treasury Support Center:**
  - **Comm: 1-866-945-7920 Calling From DSN: (First Dial 809-463-3376)**
  - **DSN: 510-428-6824**
  - **OTCnet Mailbox: FMS.OTCChannel@citi.com**
  - **OTCnet Website: http://www.otcnet.fms.treas.gov**

EAGLECASH
HELP DESK INFORMATION

- **Point of Contact**
  - **(317) 212-5378 (DSN: 699)**

- **Training**
  - **USAFMCOM OST (317) 212-3016**

- **EC Customer Service Center**
  - **Hours of Operation**
    - **0100 – 1900 hours EST**
    - **Monday – Friday (excluding Federal Holidays)**
      - **DSN: (312) 955 – 3555**
  - **US Toll Free: 877-973-8982**
  - **Fax: (617) 973-3898**
  - **Email: EagleCash on AKO:**
- **(for the latest SOP, Quick Reference Guides, Bulletins, and Newsletters, etc.)**
- **https://www.us.army.mil/suite/page/387344**

USAFMCOM OST WEBSITE INFORMATION

http://asafm.army.mil/offices/FO/OpSupport.aspx?OfficeCode=1500#mission

Questions???